

Sources, methodology and scope of the survey



- LFT Brand & Potential Studies have so far been fully carried out in 13 source markets: Germany, Netherlands, Belgium, Switzerland, Austria, France, UK, Italy, Spain, Ireland, Denmark, Sweden and Portugal. In addition, a more limited study has been realised in Poland (Brand funnel and Theme competence).
- The full studies include analyses of destination Luxembourg's Brand funnel, Theme Competence, Brand values, Spontaneous associations and a range of further demand indicators (travel inspiration, relevant destination KPIs, sustainability perception) in the relevant source markets.
- Results were compiled through online surveys representative for the population 18-75 years in each source market, with quotas for gender, age and regional origin.
- For source markets DE-BE-NL-FR-UK-CH-AT-DK-SE-IE-PT, LFT has designed, conducted and collated survey results via Pollfish online panel (sample size: 1,200-4,000, depending on markets). All additional data analysis and conclusions were carried out by LFT for all source markets. For source markets IT-ES-PL, LFT worked with an external data provider responsible for the design and implementation of the surveys and calculation of the results ("Destination Brand" by Inspektour, fieldwork by Ipsos in 2021, sample size: 1,000 per market). The update for these markets with a similar survey design and methodology as for the other markets (i.e., online panel survey carried out by LFT) will be available in 2025 and the new results will be included into the present report.
- The aim of the studies is to assess destination Luxembourg's brand strength, awareness and future visitation potential, and to measure the extent to which relevant tourism themes and brand attributes are associated with the destination.
- The data allows to identify potential growth markets and segments, future demand drivers, strengths and weaknesses in the perception of Luxembourg as a destination, and thus guide future marketing priorities and strategic decision-making.
- Reading note: Ranks and percentages that are overrepresented compared to the overall values are highlighted in green throughout the report where relevant.

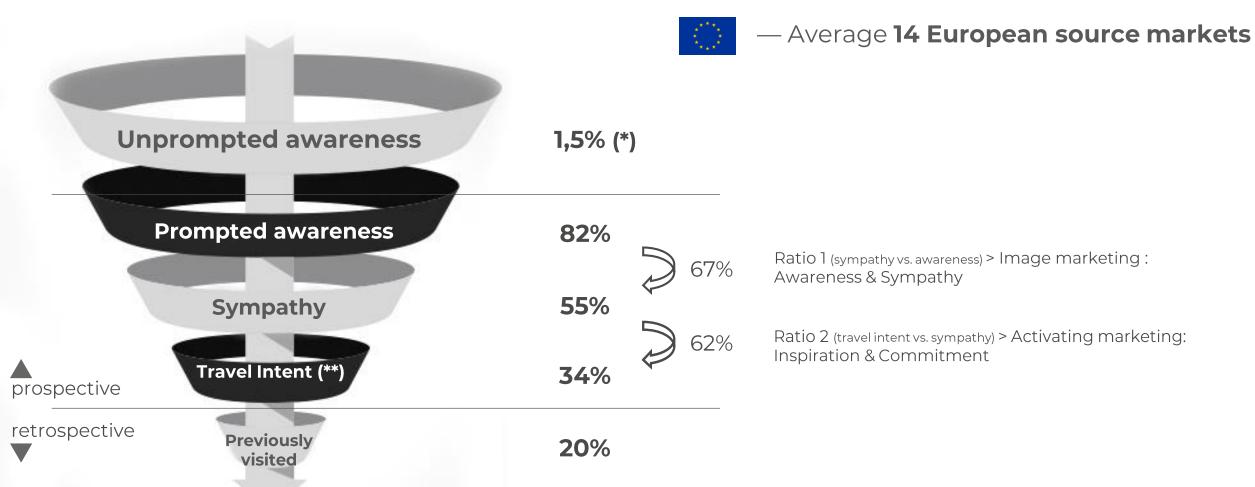


1 Brand Funnel

Destination Luxembourg - Brand Funnel 2024



Assessing Luxembourg's **brand strength** as a destination



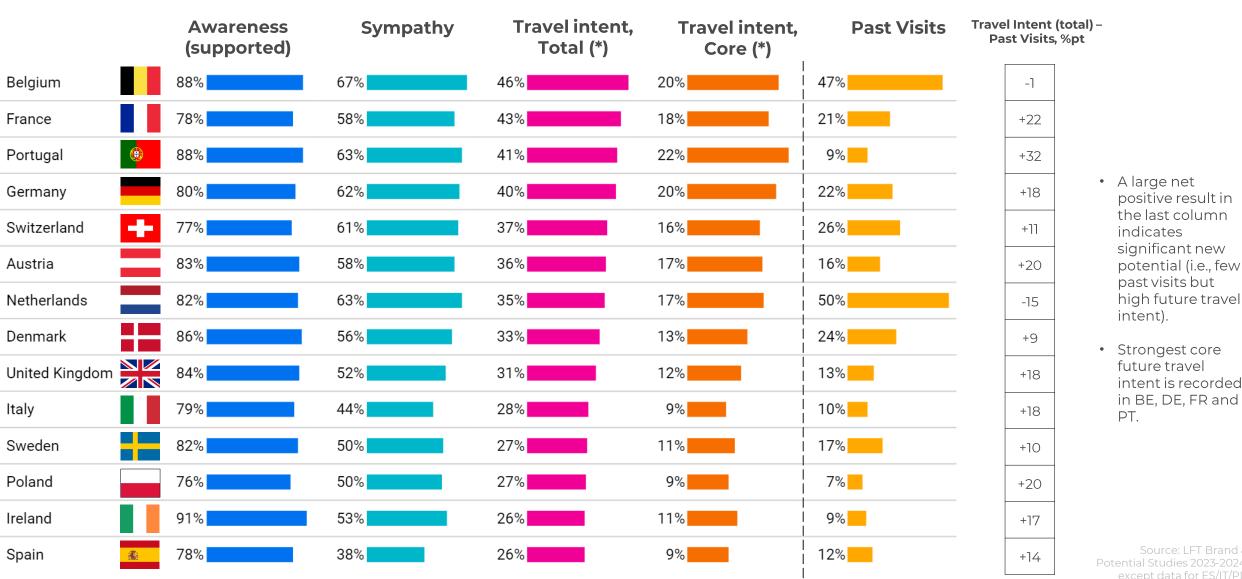
(*) 10 markets (DE-NL-CH-AT-BE-FR-UK-IT-ES-PL)

(**) next 3 years

Destination Luxembourg – Brand Funnel 2024

Assessing Luxembourg's brand strength as a destination





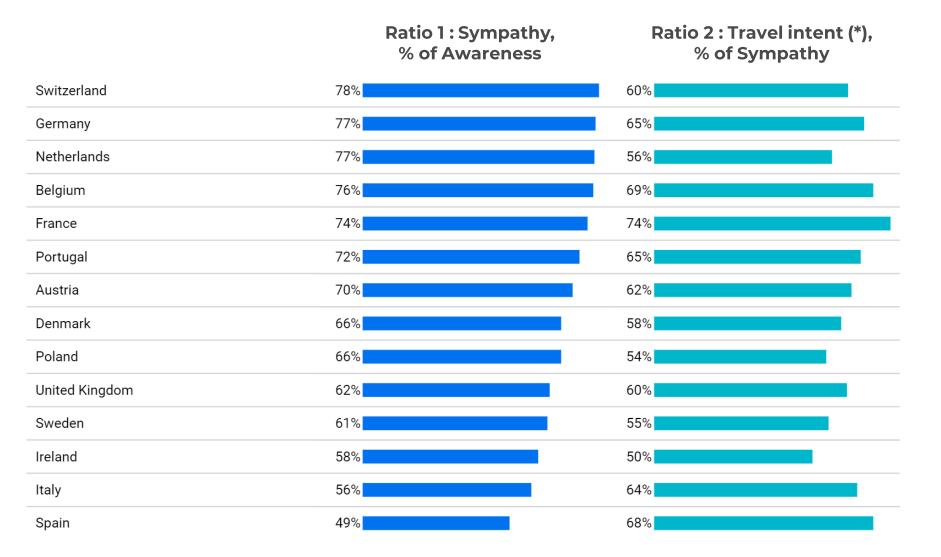
Destination Luxembourg - Ranking Sympathy - Travel Intent - Past Visits



Source market	Sympathy (2021/2024)	Travel intent (next 3 years) (2024-2026)	Previously visited (2021/2024)
BE	1	1	2
NL	2	7	1
PT	3	3	12
DE	4	4	5
СН	5	5	3
FR	6	2	6
AT	7	6	8
DK	8	8	4
IE	9	13	13
UK	10	9	9
SE	11	11	7
PL	12	12	14
ΙΤ	13	10	11
ES	14	14	10

Destination Luxembourg - Ratios Awareness - Sympathy - Travel Intent, 2024



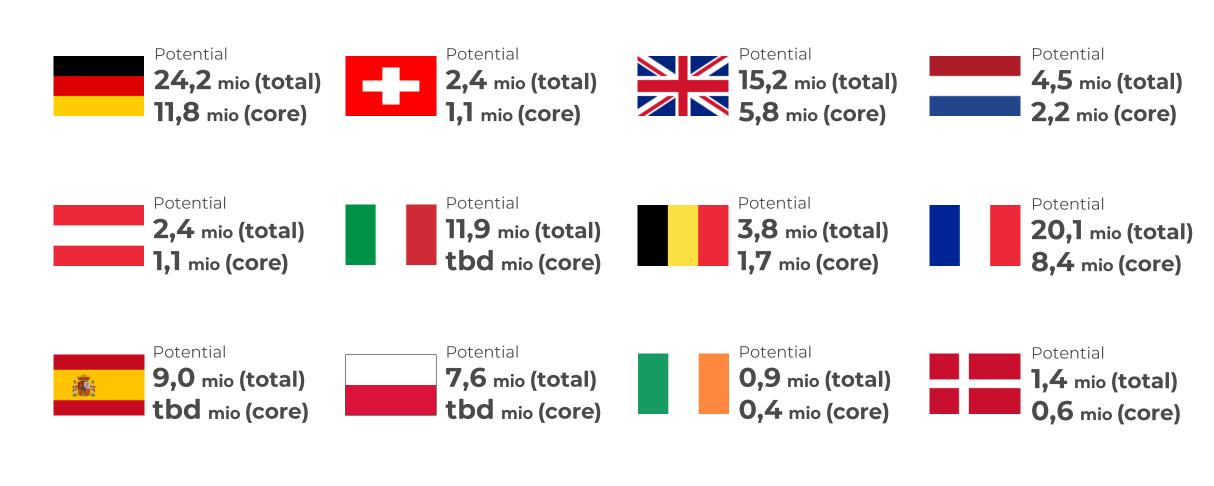


- These ratios are even more important than overall volumes: they reflect the share of potential maintained (or lost) along the brand funnel.
- Some markets have particularly high sympathy towards Luxembourg but relatively weaker travel intent (CH, NL), some other markets present exactly the opposite pattern (IT, ES).

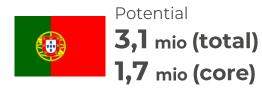
(*) next 3 years

Destination Luxembourg – Brand Funnel 2024 Total visitor potential per market based on travel intent next 3 years



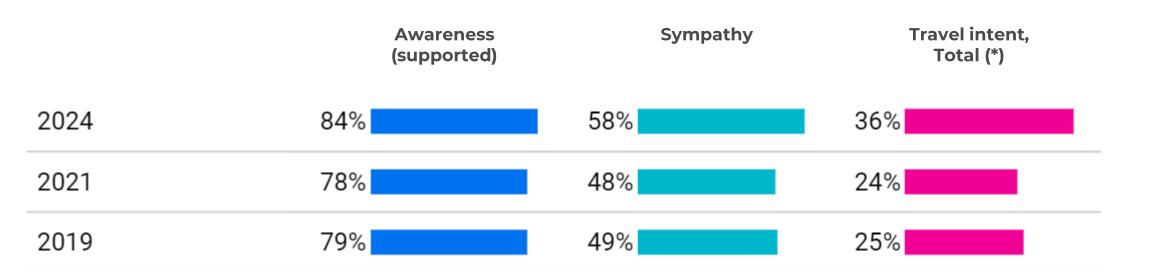






Destination Luxembourg – Brand Funnel 2019–2024

Time comparison, average European markets (*)



- Positive impact of both brand and activating marketing since 2019
- Improvement has been stronger for future travel intent than for sympathy.
- 2024 figures cannot directly be compared with 2019/21 since there has been a methodological change in the questionnaire, but trends remain valid given the large change rates.

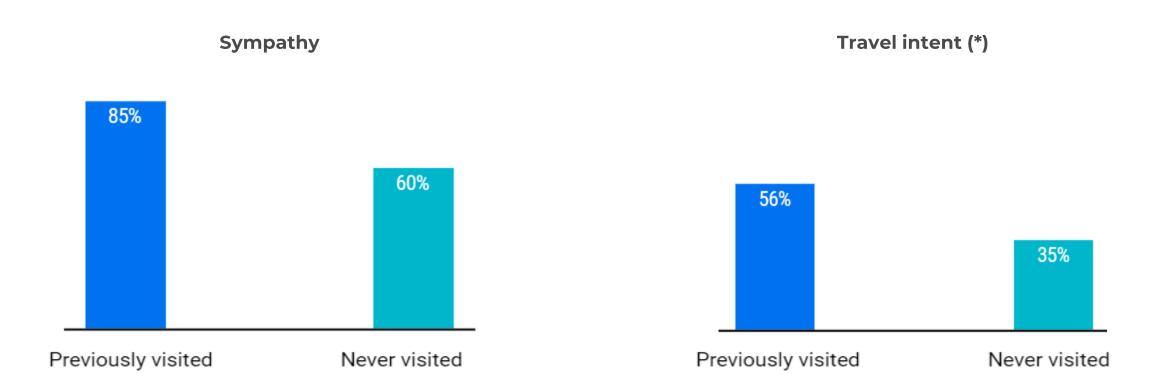
(*) 2024: DE-BE-FR-NL-CH-AT-UK-IE-DK-SE-PT 2021: DE-BE-FR-NL-CH-AT-UK-ES-IT-PL 2019: DE-NL-CH-AT

Destination Luxembourg - Brand Funnel 2024



Differences between brand connoisseurs with and without previous visiting experience

— Average 14 European source markets



Higher sympathy and future travel intent among past visitors: this confirms tourism's positive impact on nation branding.

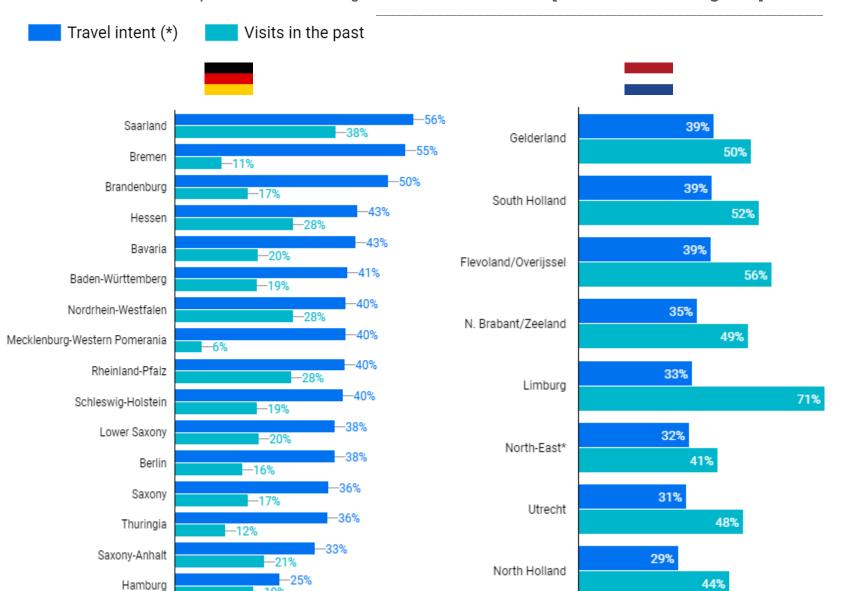
(*) next 3 years

Regional origin 2024

Past visitors and future potential –

examples Germany & Netherlands (see full study report for further markets)





Travel	Past
Intent	visits
(mn)	(mn)

Baden- Württemberg	3.33	1.58
Bavaria	4.16	1.90
Berlin	1.04	0.44
Brandenburg	0.92	0.32
Bremen	0.27	0.05
Hamburg	0.34	0.26
Hessen	1.99	1.29
Lower Saxony	2.21	1.15
Mecklenburg-W.P.	0.47	0.07
Nordrhein- Westfalen	5.29	3.66
Rheinland-Pfalz	1.21	0.83
Saarland	0.41	0.28
Saxony	1.04	0.50
Saxony-Anhalt	0.51	0.33
Schleswig-Holstein	0.84	0.41
Thuringia	0.55	0.18

Γravel	Past
ntent	visits
(mn)	(mn)

Flevoland/ Overijssel	0.45	0.65
Gelderland	0.60	0.77
Limburg	0.27	0.59
N. Brabant/ Zeeland	0.75	1.07
North Holland	0.63	0.95
North-East*	0.41	0.51
South Holland	1.06	1.44
Utrecht	0.31	0.48

Destination Luxembourg - Brand funnel 2024





Please note that on this and all following slides, target segments displayed are proxies (since SINUS milieus were not part of brand studies)

	Awareness (supported)	Sympathy	Travel intent, Total (*)	Past Visits
Explorers	85%	60%	37%	22%
Short Breakers	73%	56%	37%	31%
Perfection Seekers	72%	52%	35%	27%
Nature-Loving Actives	77%	55%	34%	26%
Relaxation Seekers	86%	55%	32%	18%
Leisure Oriented	82%	52%	31%	17%

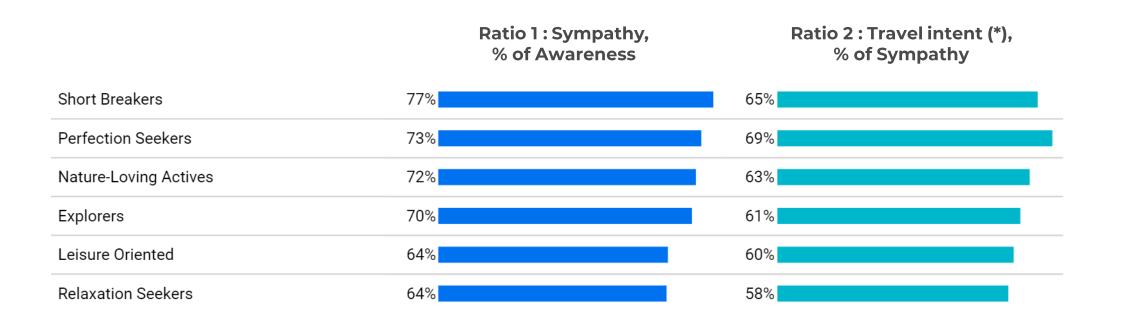
Top 2 segments	AT	ВЕ	DK	FR	DE	ΙE	IT	NL	PL	PT	ES	SE	СН	UK	Ø EUR
Sympathy	1 EXP	1 SB	1 EXP	1 EXP	1 EXP	1 PS	1LO	1 EXP	1 PS	1 NLA	1 LO	1 NLA	1 EXP	1 EXP	1 EXP
	2 RS	2 EXP	2 PS	2 RS	2 RS	2 NLA	2PS	2 RS	2 NLA	2 LO	2 NLA	2 EXP	2 RS	2 SB	2 SB
Travel intent (*)	1 EXP	1 SB	1 EXP	1 EXP	1 EXP	1 PS	1 NLA	1 EXP	1 PS	1 NLA	1 NLA	1 PS	1 EXP	1 EXP	1 EXP
	2 NLA	2 NLA	2 PS	2 PS	2 RS	2 EXP	2 PS	2 LO	2 NLA	2 PS	2 LO	2 NLA	2 PS	2 SB	2 SB
Past Visits	1 NLA	1 SB	1 NLA	1 PS	1 PS	1 PS	1 NLA	1 PS	1 PS	1 NLA	1 NLA	1 PS	1 PS	1 PS	1 SB
	2 PS	2 NLA	2 PS	2 NLA	2 EXP	2 NLA	2 EXP	2 NLA	2 LO	2 EXP	2 LO	2 NLA	2 NLA	2 NLA	2 PS

(*) next 3 years

Source: LFT Brand & Potential Studies 2023-2024, except data for ES/IT/PL: Destination Brand/Inspektour.

Destination Luxembourg - Ratios Awareness - Sympathy - Travel Intent, 2024



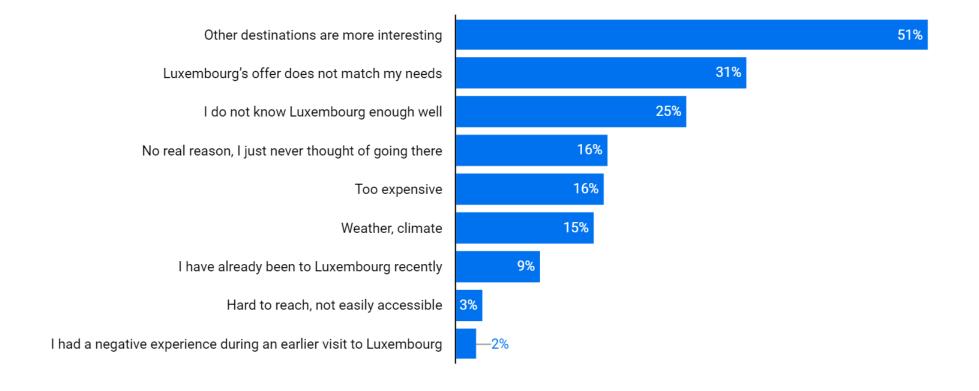


- SB have particularly high sympathy towards Luxembourg but relatively weaker travel intent, while PS have particularly high future travel intent, compared to sympathy levels.
- Comparatively high shares of sympathy and travel intent are being lost along the brand funnel for EXP, meaning this core target segment for Luxembourg will require further marketing focus.

(*) next 3 years

Reasons for not choosing Luxembourg as a next destination — Average 11 European markets*





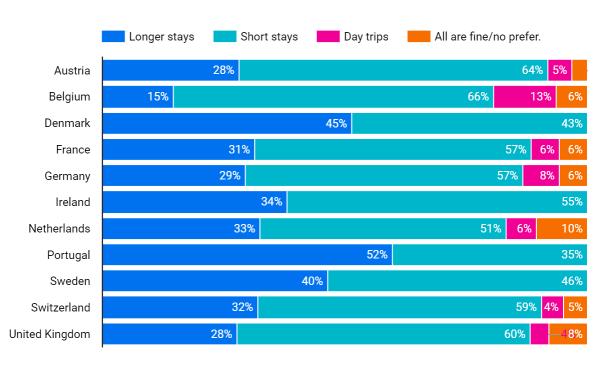
Reasons for not choosing Luxembourg as a next destination - Ranking by Source Markets



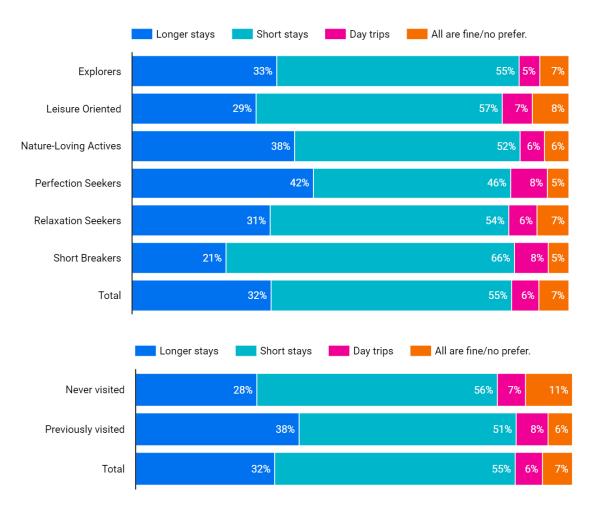
Reasons						+				-	
Other destinations are more interesting	1	1	1	1	1	1	1	1	1	1	1
l do not know Luxembourg enough well	3	4	3	3	4	3	2	2	2	2	7
Luxembourg's offer does not match my needs	4	2	2	2	2	2	3	4	4	4	2
Too expensive	5	5	5	5	5	6	5	3	6	3	3
No real reason, I just never thought of going there	2	7	6	4	7	4	4	5	3	7	4
I have already been to Luxembourg recently	7	5	7	7	6	7	7	6	5	5	6
Weather, climate	6	3	4	6	3	5	6	7	7	6	5
Hard to reach, not easily accessible	8	9	8	8	9	8	8	8	8	8	9
I had a negative experience during an earlier visit to Luxembourg	9	8	8	9	8	9	9	9	9	9	8

Potential preference of length of stay in Luxembourg





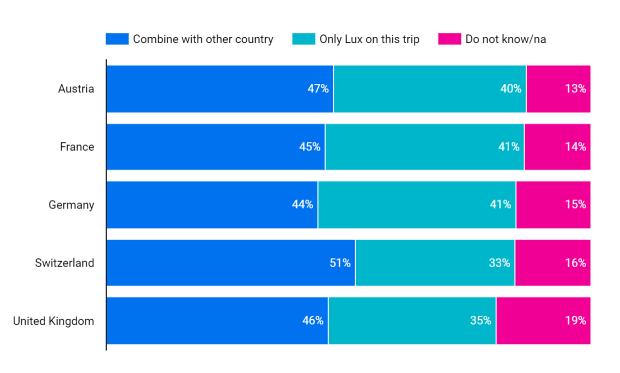
- Respondents with future travel from the Nordics and PT have most frequently expressed a preference for longer stays in Luxembourg.
- By far the least interest for longer trips to Luxembourg is recorded among Belgians, due to the relative proximity, also resulting in the highest relative interest for day trips.



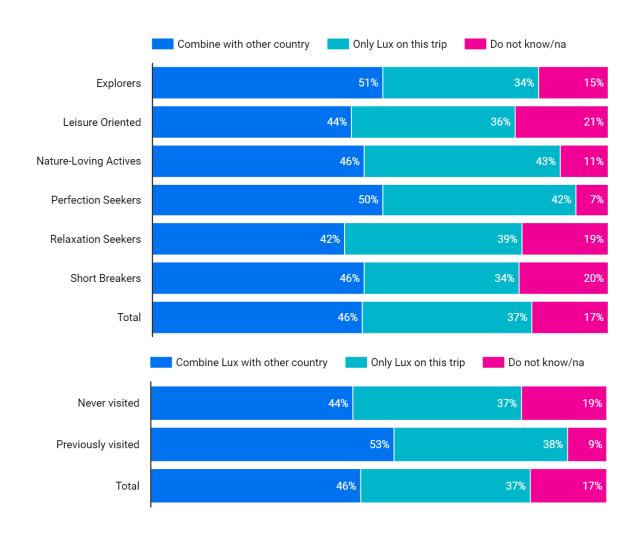
- PS and NLA are most interested in future longer stays to Luxembourg.
- Although lower than among repeat visitors, a fair share of new potential visitors is also interested in longer stays.

Potential preference for cross-border travel when visiting Luxembourg





 Swiss and British future visitors would most consider combining Luxembourg with another destination during their trip.



 EXP and past visitors are most interested in combining Luxembourg with another destination during their trip.

Potential preference of length of stay and for cross-border travel when visiting Luxembourg

— Average **European source markets***, by theme interest / further demand indicators







Nature Countrys. Camping Culinary Wine

- Potential Luxembourg visitors interested in cycling, MTB, countryside holidays, camping, industrial heritage and remembrance tourism are more often interested in longer future stays in Luxembourg.
- Potential Luxembourg visitors interested in hiking, cycling, MTB, culture and wine are more often interested in combining Luxembourg with another destination on their future trips.
- Potential Luxembourg visitors interested in longer stays and those interested in combining Luxembourg with another destination are largely complementary segments.

Cycling

** Next 3 years.

Total

City

Culture

Hiking

Immers. Industr. Remembr. Luxury Wellness Sustain.

^{*} Longer stays: AT-BE-CH-DE-FR-NL-UK ("Total" value differs from previous slides as fewer markets are included). Cross-border stays: AT-CH-DE-FR-UK.



2 Spontaneous brand associations



Spontaneous brand associations



Associations with Luxembourg — word cloud (see full study report for further markets)



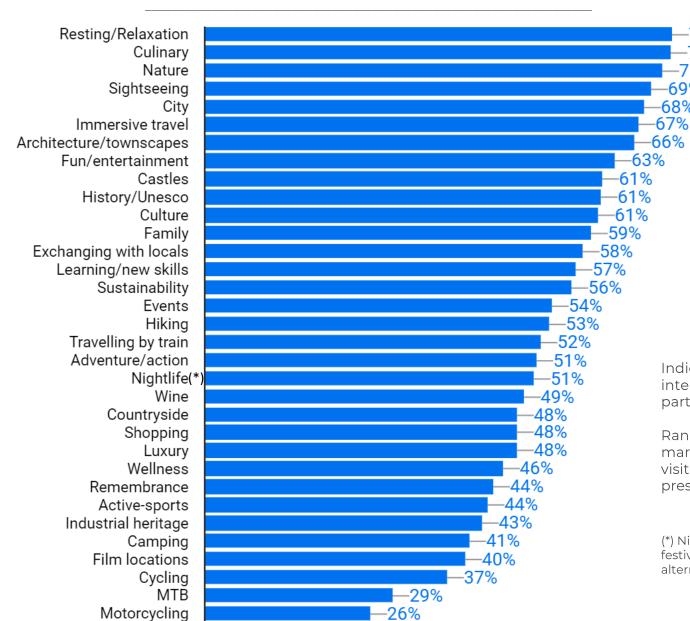


3a General Theme Interest

General Theme Interest







Indicates the share of respondents interested in the themes & experiences as part of their holiday trips in general.

-72%

-72%**-70%**

-69% -68%

Rankings, resp. percentages by source markets, past visitors, new potential visitors and LFT target segments are presented on the following pages.

(*) Nightlife on this and on all following slides refers to: festivals & events, urban lifestyle, lively places (trendy or alternative quarters).

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	Ge	eneral	l The	eme Ir	ntere	st - R	ankin	g by	Sour	ce Ma	arket	S				
	Average Europe											iii.	+	+		
Resting/Relaxation	1	3	2	1	5	2	1	5	1	1	2	6	1	3	3	
Culinary	2	1	3	2	1	1	2	3	3	5	1	2	2	2	2	
Nature	3	2	1	3	4	3	4	3	2	2	4	4	3	1	5	
Sightseeing	4	4	4		2	5			4					5	1	
City	5	6	9	5	15	7	3	1	6	2	9	1	4	6	7	
Immersive travel	6	5	8		3	4			10					4	6	1
Architecture/townscapes	7	7	7		6	6			5					7	4	1
Fun/entertainment	8	8	6		10	8			7					8	8	
Castles	9	11	13	11	16	10	12	2	11	4	10	3	11	12	11	
History/Unesco	10	12	12	9	11	13	10	6	13	6	7	5	7	14	9	
Culture	11	13	15	6	12	9	8	7	12	8	5	6	8	10	10	
Family	12	9	5	4	7	11	5	14	8	12	3	12	6	15	12	
Exchanging with locals	13	10	14		9	12			15					11	13	
Learning/new skills	14	14	11		8	14			17					9	20	
Sustainability	15	16	16	12	14	16	6	9	18	10	8	9	5	18	14	
Events	16	15	17	7	13	15	11	11	20	11	14	14	9	13	18	
Hiking	17	17	10	14	17	18	20	8	9	7	13	16	17	17	16	
Travelling by train	18	20	23	19	19	24	9		26		11		10	16	15	
Adventure/action	19	19	18		18	19			14					20	23	
Nightlife	20	18	24	15	20	17	13	10	21	16	15	8	16	19	24	
Wine	21	23	21	17	24	21	15		25	9	16		15	24	25	Source:
Countryside	22	24	20	16	25	25	17	12	24	12	12	13	13	27	17	LFT Brand
Shopping	23	25	19	10	22	22	14	13	19	12	17	14	14	21	22	8.
Luxury	24	27	27	8	31	29	7		16		20		12	25	19	Potenti al
Wellness	25	22	28	13	27	23	16	16	30	20	6	10	18	23	28	Studies
Remembrance	26	28	22		21	27			27					28	27	2023- 2024,
Active-sports	27	21	26	20	23	20	18	15	22	18	18	17	19	22	29	except
Industrial heritage	28	30	29	21	26	28	19	17	29	15	19	11	21	26	21	data for
Camping	29	29	31	18	30	30	21		28		21		20	30	30	ES/IT/P
Film locations	30	31	30		28	31			31					31	26	L: Destin
Cycling	31	26	25	22	29	26	22	18	23	17	23	18	22	29	31	ation
МТВ	32	32	32	23	32	32	23	19	32	18	22	19	24	32	32	Brand/I nspekt
Motorcycling	33	33	33	24	33	33	24	19	33	21	24	20	23	33	33	our.

General Theme Interest — Average 14 European source markets –

Past and future visitors - LFT target segments

		100	Past and Tu	iture visitors	s - LFT targe	et segments			
	Total	Travel intent (*	*) Past Visitors	EXP	NLA	RS	SB	PS	LO
Culinary	71.5%	76.2%	73.6%	72.5%	69.5%	73.9%	68.4%	68.9%	68.5%
Resting/Relaxation	71.3%	74.3%	72.5%	68.7%	67.6%	76.7%	69.5%	69.1%	69.6%
Nature	69.8%	74.7%	73.6%	73.1%	72.2%	70.0%	67.9%	68.4%	67.0%
Sightseeing	68.9%	74.5%	73.5%	74.6%	65.7%	67.4%	66.9%	66.8%	67.9%
City	67.7%	74.2%	70.3%	69.7%	60.6%	64.1%	64.5%	64.9%	62.4%
mmersive travel	66.9%	72.0%	71.3%	72.6%	65.6%	64.3%	64.8%	66.1%	65.9%
rchitecture/townscapes	66.4%	72.3%	70.6%	71.5%	64.7%	63.5%	66.5%	66.2%	65.1%
un/entertainment	63.4%	68.8%	62.9%	62.0%	58.2%	65.2%	59.9%	66.4%	64.9%
Castles	61.3%	68.4%	67.5%	64.1%	62.0%	54.0%	59.5%	57.5%	56.5%
listory/Unesco	61.0%	69.1%	66.0%	68.5%	61.4%	54.5%	60.3%	59.2%	57.5%
ulture	60.7%	67.1%	67.1%	67.9%	60.3%	55.3%	60.0%	60.8%	57.2%
amily	59.6%	63.9%	62.5%	60.8%	60.4%	65.0%	60.8%	64.5%	64.5%
changing with locals	58.4%	63.1%	63.8%	66.3%	59.7%	53.4%	57.5%	60.9%	55.8%
stainability	57.6%	62.5%	61.1%	60.5%	62.3%	54.2%	56.8%	60.0%	55.7%
arning/new skills	57.1%	64.6%	60.5%	63.5%	58.8%	52.9%	54.4%	61.7%	54.9%
ents	55.6%	61.3%	58.9%	59.3%	56.3%	52.7%	53.7%	61.2%	52.8%
king	53.2%	58.3%	59.5%	57.5%	68.7%	48.0%	54.9%	56.9%	51.1%
velling by train	51.8%	56.9%	57.0%	56.9%	56.0%	46.0%	54.2%	57.8%	48.9%
htlife	51.2%	56.8%	54.0%	53.2%	48.6%	49.2%	49.6%	59.5%	48.0%
enture/action	51.1%	56.9%	52.4%	54.6%	55.4%	46.8%	47.2%	61.3%	49.3%
untryside	49.1%	52.4%	54.7%	50.6%	60.7%	44.4%	52.0%	51.8%	47.7%
ne	48.3%	52.3%	55.3%	50.8%	52.2%	45.9%	48.1%	55.2%	44.6%
opping	48.2%	52.9%	51.5%	46.0%	46.3%	51.2%	47.0%	55.5%	48.9%
xury	48.1%	51.6%	51.5%	45.8%	44.3%	51.8%	44.6%	59.4%	42.0%
llness	47.2%	49.8%	50.0%	44.1%	52.4%	48.5%	46.4%	55.8%	45.9%
membrance	44.4%	49.5%	50.9%	48.5%	47.0%	39.2%	45.8%	53.9%	42.3%
ustrial heritage	42.8%	48.3%	49.9%	47.0%	49.4%	36.4%	46.1%	49.4%	41.1%
ve-sports	41.9%	45.8%	49.3%	46.6%	63.7%	41.0%	45.7%	55.8%	42.2%
nping	41.0%	41.0%	46.1%	41.1%	51.1%	36.3%	41.5%	50.4%	41.4%
m locations	39.9%	46.1%	40.4%	41.5%	40.9%	35.7%	41.8%	53.5%	38.3%
cling	37.4%	41.4%	45.0%	38.7%	56.0%	32.9%	41.2%	45.6%	36.8%
TB	28.7%	29.8%	35.1%	29.6%	48.3%	24.4%	30.8%	45.8%	28.1%
otorcycling	26.8%	25.4%	32.7%	26.3%	36.3%	22.7%	29.3%	42.0%	26.2%

Correlation between themes

— Average 7 European source markets*



	Resting N				Castles V	Vellness Hi	king S									hopping Ur		ightlife Fa				cling W			ememb, Ca		earning A		uxury Fil	Im loc. M			lotocycl.
Resting		0.92	0.98	0.91	0.85	0.95	0.89	0.96	0.84	0.91	0.92	0.89	0.92	0.96	0.93	0.92	0.83	0.90	0.99	0.92	0.92	0.84	0.96	0.83	0.83	0.93	0.94	0.95	0.91	0.90	0.75	0.91	0.88
Nature	0.92		0.94	0.93	0.92	0.85	0.99	0.95	0.89	0.93	0.95	0.93	0.94	0.89	0.98	0.82	0.89	0.83	0.94	0.86	0.89	0.91	0.95	0.88	0.90	0.97	0.94	0.86	0.81	0.85	0.77	0.95	0.82
Culinary	0.98	0.94		0.95	0.90	0.93	0.89	0.98	0.88	0.94	0.95	0.92	0.95	0.96	0.93	0.91	0.87	0.92	0.99	0.93	0.89	0.83	0.98	0.87	0.88	0.93	0.96	0.92	0.90	0.92	0.71	0.94	0.85
City	0.91	0.93	0.95		0.95	0.87	0.87	0.96	0.96	0.95	0.96	0.98	0.99	0.91	0.88	0.87	0.94	0.91	0.93	0.95	0.84	0.77	0.96	0.95	0.95	0.87	0.96	0.88	0.86	0.94	0.66	0.97	0.81
Castles	0.85	0.92	0.90	0.95		0.74	0.90	0.92	0.99	0.92	0.95	0.99	0.97	0.81	0.88	0.74	0.99	0.79	0.87	0.86	0.78	0.80	0.91	0.98	0.98	0.86	0.93	0.78	0.73	0.86	0.63	0.96	0.71
Wellness	0.95	0.85	0.93	0.87	0.74		0.78	0.91	0.74	0.83	0.84	0.81	0.85	0.97	0.84	0.97	0.72	0.94	0.96	0.91	0.89	0.76	0.90	0.74	0.76	0.86	0.88	0.95	0.98	0.90	0.71	0.84	0.87
Hiking	0.89	0.99	0.89	0.87	0.90	0.78		0.92	0.87	0.90	0.92	0.90	0.91	0.83	0.97	0.73	0.88	0.76	0.90	0.81	0.89	0.95	0.90	0.86	0.88	0.96	0.91	0.83	0.73	0.80	0.85	0.92	0.84
Sustain.	0.96	0.95	0.98	0.96	0.92	0.91	0.92		0.91	0.96	0.97	0.95	0.97	0.94	0.94	0.90	0.90	0.92	0.97	0.96	0.91	0.85	0.97	0.91	0.92	0.94	0.98	0.93	0.89	0.94	0.75	0.97	0.88
Culture	0.84	0.89	0.88	0.96	0.99	0.74	0.87	0.91		0.92	0.95	0.99	0.97	0.80	0.85	0.75	0.99	0.81	0.86	0.87	0.76	0.75	0.91	0.98	0.98	0.83	0.92	0.78	0.74	0.88	0.61	0.96	0.72
Locals	0.91	0.93	0.94	0.95	0.92	0.83	0.90	0.96	0.92		1.00	0.95	0.96	0.88	0.92	0.82	0.91	0.88	0.92	0.91	0.85	0.81	0.96	0.91	0.92	0.90	0.97	0.87	0.81	0.89	0.69	0.95	0.83
Immers.	0.92	0.95	0.95	0.96	0.95	0.84	0.92	0.97	0.95	1.00		0.97	0.98	0.89	0.93	0.84	0.94	0.87	0.93	0.92	0.85	0.83	0.97	0.94	0.94	0.91	0.98	0.87	0.82	0.90	0.70	0.97	0.83
Architec.	0.89	0.93	0.92	0.98	0.99	0.81	0.90	0.95	0.99	0.95	0.97		0.99	0.86	0.89	0.80	0.98	0.85	0.91	0.90	0.81	0.80	0.95	0.98	0.98	0.88	0.95	0.84	0.79	0.91	0.66	0.98	0.78
Sightsee.	0.92	0.94	0.95	0.99	0.97	0.85	0.91	0.97	0.97	0.96	0.98	0.99		0.89	0.92	0.84	0.96	0.88	0.93	0.93	0.85	0.83	0.97	0.96	0.96	0.91	0.97	0.87	0.83	0.92	0.69	0.99	0.81
Entertain.	0.96	0.89	0.96	0.91	0.81	0.97	0.83	0.94	0.80	0.88	0.89	0.86	0.89		0.86	0.97	0.79	0.96	0.97	0.95	0.91	0.79	0.94	0.80	0.82	0.89	0.93	0.98	0.97	0.93	0.73	0.89	0.91
Countrys.	0.93	0.98	0.93	0.88	0.88	0.84	0.97	0.94	0.85	0.92	0.93	0.89	0.92	0.86		0.79	0.87	0.79	0.93	0.84	0.91	0.93	0.92	0.84	0.87	0.98	0.93	0.87	0.78	0.82	0.82	0.92	0.86
Shopping	0.92	0.82	0.91	0.87	0.74	0.97	0.73	0.90	0.75	0.82	0.84	0.80	0.84	0.97	0.79		0.73	0.96	0.93	0.94	0.86	0.69	0.89	0.76	0.77	0.81	0.87	0.94	0.99	0.92	0.65	0.83	0.87
Unesco	0.83	0.89	0.87	0.94	0.99	0.72	0.88	0.90	0.99	0.91	0.94	0.98	0.96	0.79	0.87	0.73		0.78	0.84	0.85	0.76	0.77	0.91	0.98	0.98	0.83	0.91	0.77	0.71	0.86	0.62	0.96	0.72
Nightlife	0.90	0.83	0.92	0.91	0.79	0.94	0.76	0.92	0.81	0.88	0.87	0.85	0.88	0.96	0.79	0.96	0.78		0.93	0.98	0.86	0.69	0.91	0.82	0.82	0.82	0.93	0.94	0.95	0.96	0.64	0.87	0.87
Family	0.99	0.94	0.99	0.93	0.87	0.96	0.90	0.97	0.86	0.92	0.93	0.91	0.93	0.97	0.93	0.93	0.84	0.93		0.94	0.93	0.85	0.97	0.85	0.87	0.94	0.95	0.95	0.93	0.93	0.78	0.93	0.91
Events	0.92	0.86	0.93	0.95	0.86	0.91	0.81	0.96	0.87	0.91	0.92	0.90	0.93	0.95	0.84	0.94	0.85	0.98	0.94		0.87	0.74	0.93	0.88	0.88	0.85	0.96	0.95	0.93	0.98	0.67	0.91	0.88
Sports	0.92	0.89	0.89	0.84	0.78	0.89	0.89	0.91	0.76	0.85	0.85	0.81	0.85	0.91	0.91	0.86	0.76	0.86	0.93	0.87		0.92	0.88	0.76	0.77	0.96	0.90	0.95	0.84	0.85	0.93	0.85	0.95
Cycling	0.84	0.91	0.83	0.77	0.80	0.76	0.95	0.85	0.75	0.81	0.83	0.80	0.83	0.79	0.93	0.69	0.77	0.69	0.85	0.74	0.92		0.82	0.75	0.77	0.94	0.84	0.83	0.69	0.72	0.95	0.85	0.85
Wine	0.96	0.95	0.98	0.96	0.91	0.90	0.90	0.97	0.91	0.96	0.97	0.95	0.97	0.94	0.92	0.89	0.91	0.91	0.97	0.93	0.88	0.82		0.91	0.92	0.91	0.96	0.90	0.88	0.92	0.72	0.96	0.86
Industry	0.83	0.88	0.87	0.95	0.98	0.74	0.86	0.91	0.98	0.91	0.94	0.98	0.96	0.80	0.84	0.76	0.98	0.82	0.85	0.88	0.76	0.75	0.91		0.99	0.83	0.93	0.79	0.74	0.91	0.60	0.95	0.72
Rememb,	0.83	0.90	0.88	0.95	0.98	0.76	0.88	0.92	0.98	0.92	0.94	0.98	0.96	0.82	0.87	0.77	0.98	0.82	0.87	0.88	0.77	0.77	0.92	0.99		0.85	0.93	0.80	0.76	0.90	0.63	0.95	0.74
Camping	0.93	0.97	0.93	0.87	0.86	0.86	0.96	0.94	0.83	0.90	0.91	0.88	0.91	0.89	0.98	0.81	0.83	0.82	0.94	0.85	0.96	0.94	0.91	0.83	0.85		0.93	0.90	0.81	0.85	0.87	0.91	0.90
Learning	0.94	0.94	0.96	0.96	0.93	0.88	0.91	0.98	0.92	0.97	0.98	0.95	0.97	0.93	0.93	0.87	0.91	0.93	0.95	0.96	0.90	0.84	0.96	0.93	0.93	0.93		0.92	0.86	0.95	0.75	0.97	0.88
Adventu.	0.95	0.86	0.92	0.88	0.78	0.95	0.83	0.93	0.78	0.87	0.87	0.84	0.87	0.98	0.87	0.94	0.77	0.94	0.95	0.95	0.95	0.83	0.90	0.79	0.80	0.90	0.92		0.93	0.93	0.81	0.87	0.96
Luxury	0.91	0.81	0.90	0.86	0.73	0.98	0.73	0.89	0.74	0.81	0.82	0.79	0.83	0.97	0.78	0.99	0.71	0.95	0.93	0.93	0.84	0.69	0.88	0.74	0.76	0.81	0.86	0.93		0.91	0.65	0.82	0.85
Film loc.	0.90	0.85	0.92	0.94	0.86	0.90	0.80	0.94	0.88	0.89	0.90	0.91	0.92	0.93	0.82	0.92	0.86	0.96	0.93	0.98	0.85	0.72	0.92	0.91	0.90	0.85	0.95	0.93	0.91		0.63	0.92	0.84
MTB	0.75	0.77	0.71	0.66	0.63	0.71	0.85	0.75	0.61	0.69	0.70	0.66	0.69	0.73	0.82	0.65	0.62	0.64	0.78	0.67	0.93	0.95	0.72	0.60	0.63	0.87	0.75	0.81	0.65	0.63		0.71	0.87
Train	0.91	0.95	0.94	0.97	0.96	0.84	0.92	0.97	0.96	0.95	0.97	0.98	0.99	0.89	0.92	0.83	0.96	0.87	0.93	0.91	0.85	0.85	0.96	0.95	0.95	0.91	0.97	0.87	0.82	0.92	0.71		0.82
Motocycl.	0.88	0.82	0.85	0.81	0.71	0.87	0.84	0.88	0.72	0.83	0.83	0.78	0.81	0.91	0.86	0.87	0.72	0.87	0.91	0.88	0.95	0.85	0.86	0.72	0.74	0.90	0.88	0.96	0.85	0.84	0.87	0.82	
,																																	

These results indicate to what extent respondents interested in one particular theme are also interested in other themes as part of their holidays in general. Strongest correlations are shown in green, weakest are shown in red.

* DE-FR-BE-NL-UK-CH-AT

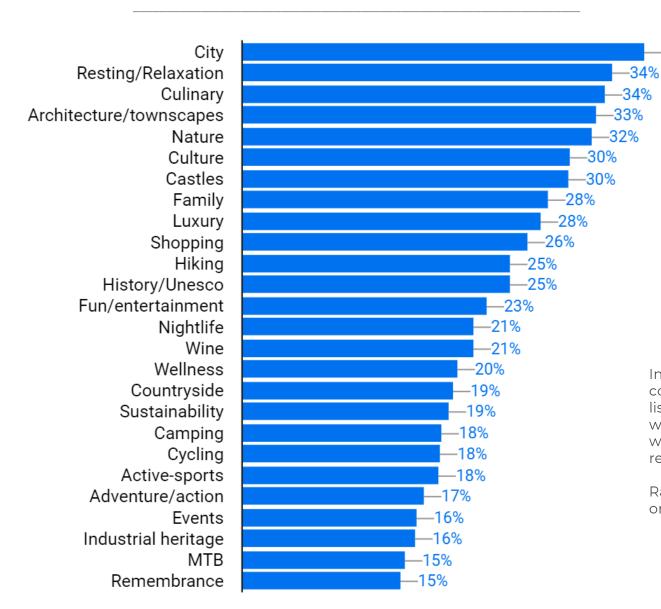


3b Luxembourg's Theme Suitability

Luxembourg's Theme Suitability







Indicates the share of respondents that consider Luxembourg suitable for the listed holiday themes & experiences, i.e.. to what degree those themes are associated with destination Luxembourg in respondents' perceptions.

-37%

Rankings by source markets are presented on the following page.

	Luxen	ıbouı	rg's T	'hem o	e Suit	tabilit	ty - R	ankii	ng by	Soul	rce N	farke	ts		
	Average Europe										(III)	## <u>#</u>	+	+	
City	1	2	7	1	1	1	1	1	9	1	8	2	2	1	2
Resting/Relaxation	2	8	3	2	4	5	3	4	3		2	4	4	2	5
Culinary	3	1	6	3	8	2	2	9	8	5	4	7	1	3	3
rchitecture/townscap	es 4	3	8		5	3			7					4	1
Nature	5	7	1	6	9	4	6	6	1	8	7	5	11	5	4
Culture	6	4	11	6	7	8	4	3	13	3	3	3	5	7	6
Castles	7	5	5	10	12	6	9	2	5	2	9	1	8	8	8
Family	8	10	4	5	2	10	8	13	4	7	1	13	6	9	9
Luxury	9	5	18		3	9			16					6	7
Shopping	10	9	10	4	6	7	5	9	19	4	13	9	3	10	11
Hiking	11	16	2	16	15	14	19	5	2	6	12	12	15	19	10
History/Unesco	12	11	17	9	13	11	7	6	18		6	6	9	13	12
Fun/entertainment	13	12	20		10	13			17					11	13
Nightlife	14	13	25	8	11	17	10	9	23		11	9	7	12	16
Wine	15	14	13	11	19	12	11		20		15		10	15	15
Wellness	16	19	22	12	17	19	12	12	22		5	9	14	17	18
Countryside	17	23	14	15	24	20	14		15		14		12	21	14
Sustainability	18	20	21	14	20	18	13		21		10		13	23	21
Camping	19	24	12	18	25	20	18		6		17		17	22	20
Cycling	20	18	9	19	16	15	17	8	11	9	20	8	19	24	25
Active-sports	21	15	16	17	18	16	15	14	12	10	18	15	16	16	24
Adventure/action	22	21	19		23	24			14					25	22
Events	23	17	26		14	22			26					14	19
Industrial heritage	24	25	24	13	21	25	16		25		16		18	20	17
MTB	25	26	15	20	26	26	20	15	10		19	14	20	26	26
Remembrance	26	22	23		22	23			24					18	23

urce: LFT Brand & ept data ektour.

Ranking General Theme Interest vs. Luxembourg's Theme Suitability



— Average **14 European source markets** (see full study report for individual source markets)

Theme	General Interest	Luxembourg's Suitability perception
Resting/Relaxation	1	2
Culinary	2	3
Nature	3	5
City	4	1
Architecture/townscapes	5	4
Fun/entertainment	6	13
Castles	7	7
History/Unesco	8	12
Culture	9	6
Family	10	8
Sustainability	11	18
Events	12	23
Hiking	13	11
Adventure/action	14	22
Nightlife	15	14
Wine	16	15
Countryside	17	17
Shopping	18	10
Luxury	19	9
Wellness	20	16
Remembrance	21	26
Active-sports	22	21
Industrial heritage	23	24
Camping	24	19
Cycling	25	20
MTB	26	25

Comparing general theme interest levels with levels of association of those themes with destination Luxembourg allows to identify perception gaps.

This can be presented in the form of

rankings.

Theme suitability perception levels reflect strengths and deficits of either theme awareness or theme products in the destination. Whether a theme deserves a marketing focus to either capitalise on its positive theme perception, or improve its negative theme perception, will depend on the overall theme interest levels (if too low, specific measures may not be advisable for this particular theme).

A similar analysis has also been carried out by LFT target segments (see page 32).

Source: LFT Brand & Potential Studies 2023-2024, except data for ES/IT/PL: Destination Brand/Inspektour

Ranking General Theme Interest vs. Luxembourg's Theme Suitability



— Average **14 European source markets** – Past and future visitors



Theme	G	eneral Intere	st	Luxembourg's Suitability perception				
	Past Visitors	Future Visitors*	Total population	Past Visitors	Future Visitors*	Total population		
Culinary	1	1	1	4	3	3		
Resting/Relaxation	3	3	2	3	4	2		
Nature	2	2	3	2	5	5		
City	5	4	4	1	1	1		
Architecture/townscapes	4	5	5	6	2	4		
Fun/entertainment	9	7	6	13	11	13		
Castles	6	8	7	5	7	7		
History/Unesco	8	6	8	12	10	12		
Culture	7	9	9	7	6	6		
Family	10	10	10	8	8	8		
Sustainability	11	11	11	22	16	18		
Events	13	12	12	21	22	23		
Hiking	12	13	13	10	13	11		
Nightlife	16	15	14	15	14	14		
Adventure/action	17	14	15	24	18	22		
Countryside	15	17	16	18	19	17		
Wine	14	18	17	14	15	15		
Shopping	18	16	18	9	12	10		
Luxury	19	19	19	11	9	9		
Wellness	21	20	20	16	17	16		
Remembrance	20	21	21	26	25	26		
Industrial heritage	22	22	22	23	24	24		
Active-sports	23	23	23	17	20	21		
Camping	24	25	24	20	21	19		
Cycling	25	24	25	19	23	20		
МТВ	26	26	26	25	26	25		

It is also meaningful to compare theme interest and Luxembourg's theme suitability levels between past visitors and new potential visitors: future visitors may show more or less interest in some themes than past visitors, reflecting changing travel preferences.

Furthermore, new potential visitors may associate some themes more or less with Luxembourg than past visitors: this is either due to shifting motives for travelling to Luxembourg, or to deficits in theme perception by new potential visitors (if Suitability rankings of Future Visitors are lower). It may also be due to relative weakness of Luxembourg's offer for those themes (if Suitability rankings of Past Visitors are lower).

A similar analysis has also been carried out for each source market (see page 63 ff. in the full study report).

* Respondents willing to travel to Luxembourg within the next 3 years and without previous visiting experience.

Source: LFT Brand & Potentia Studies 2023-2024 except data for ES/IT/PL Destination Brand/Inspektour

Ranking General Theme Interest vs. Luxembourg's Theme Suitability



— Average **14 European source markets** – LFT target segments

(see full study report for individual source markets)



Theme	General Interest								Luxembourg's Suitability perception						
	EXP	NLA	RS	SB	PS	LO	Total pop.	EXP	NLA	RS	SB	PS	LO	Total pop.	
Culinary	2	2	2	2	2	2	1	5	6	3	3	3	3	3	
Resting/Relaxation	5	4	1	1	1	1	2	7	4	1	4	4	2	2	
Nature	1	1	3	3	3	3	3	4	1	5	2	7	4	5	
City	4	11	6	5	6	6	4	1	2	2	1	2	1	1	
Architecture/townscapes	3	5	7	4	5	5	5	2	8	4	5	1	6	4	
Fun/entertainment	9	14	4	9	4	7	6	13	23	13	14	6	13	13	
Castles	8	8	11	10	15	11	7	6	3	7	8	10	8	7	
History/Unesco	6	9	9	7	14	8	8	8	10	12	12	12	12	12	
Culture	7	13	8	8	10	9	9	3	7	6	7	11	7	6	
Family	10	12	5	6	7	4	10	10	9	9	6	9	5	8	
Sustainability	11	7	10	11	11	10	11	17	19	18	20	14	19	18	
Events	12	15	12	13	9	12	12	23	25	23	21	17	25	23	
Hiking	13	3	17	12	16	13	13	11	5	11	9	19	11	11	
Nightlife	15	22	15	15	12	16	14	14	18	16	15	13	14	14	
Adventure/action	14	17	18	17	8	15	15	21	24	22	24	16	24	22	
Countryside	17	10	20	14	22	17	16	16	13	17	19	18	15	17	
Wine	16	19	19	16	20	19	17	15	12	15	13	15	16	15	
Shopping	21	25	14	18	19	14	18	12	17	10	11	8	10	10	
Luxury	22	26	13	23	13	20	19	9	11	8	10	5	9	9	
Wellness	23	18	16	19	17	18	20	18	21	14	16	20	17	16	
Remembrance	18	24	22	21	21	21	21	25	26	24	26	23	26	26	
Industrial heritage	19	21	23	20	24	24	22	24	22	26	25	22	22	24	
Active-sports	20	6	21	22	18	22	23	22	16	20	18	21	20	21	
Camping	24	20	24	24	23	23	24	19	15	21	17	24	18	19	
Cycling	25	16	25	25	26	25	25	20	14	19	22	25	21	20	
МТВ	26	23	26	26	25	26	26	26	20	25	23	26	23	25	

* Respondents willing to travel to Luxembourg within the next 3 years and without previous visiting experience.

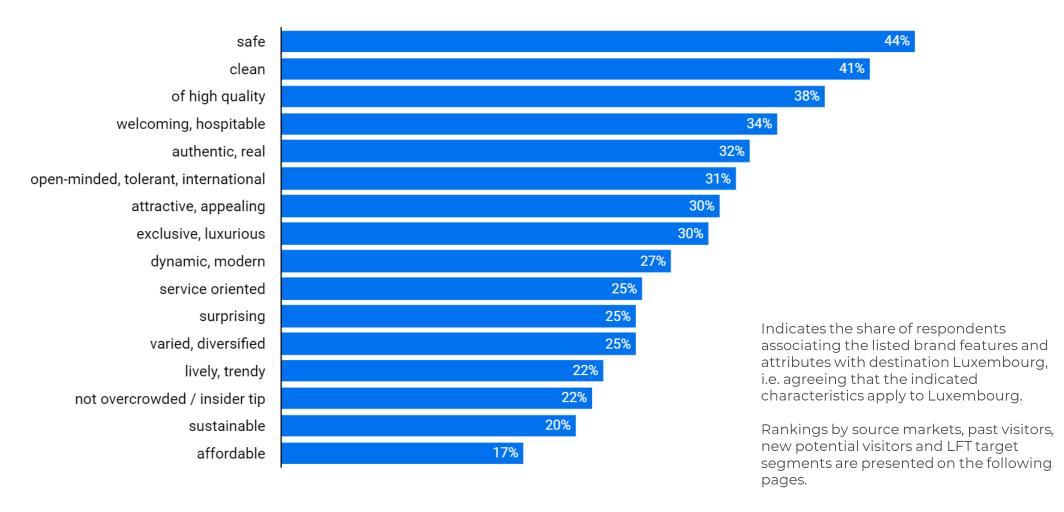
except data for ES/IT/PL:



4 Brand Values

Luxembourg's Brand Value Ratings — Average 13 European source markets*





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	Luxembourg's Brand Value Ratings -								- Ranking by Source Markets					
	Average Europe									(B)	ê 10 5	+	+	
safe	1	1	2	3	2	1	2		1	1		1	1	2
clean	2	3	1		1	2			2				2	1
of high quality	3	2	5	1	3	5	1		5	2		3	3	4
welcoming, hospitable	4	4	3	5	5	3	4	2	3	3	6	2	6	6
authentic, real	5	7	4	4	6	6	6	5	4	5	3	6	5	3
open-minded, tolerant, international	6	5	7	2	4	4	7	5	7	4	1	10	4	7
attractive, appealing	7	8	6	7	9	9	3	2	6	7	2	5	8	5
exclusive, luxuriou	s 8	6	11	6	7	8	5		12	12		4	7	8
dynamic, modern	9	10	14	8	8	7	9		15	6		8	9	13
service oriented	10	11	12	9	13	10	11	1	9	9	6	7	10	16
surprising	11	14	8	10	12	12	12	5	8	8	4	9	12	9
varied, diversified	12	9	8	12	10	11	10	8	11	10	6	12	11	12
lively, trendy	13	12	16	11	11	13	8	10	14	14	10	11	13	10
not overcrowded insider tip	14	13	13	13	15	14	13	8	13	13	5	13	14	11
sustainable	15	15	15	14	16	15	14	2	16	11	6	14	15	14
affordable	16	16	10		14	16			10				16	15

Durce: LFT
Brand &
Potential
Studies
2023-2024,
scept data
r ES/IT/PL:
estination
and/Inspe
ktour.

Ranking Luxembourg's Brand Value Ratings





Feature									
	Past Visitors	Future Visitors**	EXP	NLA	RS	SB	PS	LO	Total pop.
safe	2	1	1	1	1	2	1	1	1
clean	1	2	2	2	2	1	2	2	2
of high quality	4	3	3	3	3	3	3	3	3
welcoming	3	4	4	4	4	4	5	4	4
authentic	7	5	6	6	5	6	9	5	5
open-minded	5	7	5	7	6	7	7	6	6
attractive	6	6	7	5	8	8	6	7	7
exclusive	9	8	8	8	7	5	4	8	8
dynamic	11	10	9	9	9	9	8	9	9
service oriented	8	12	10	12	10	11	10	12	10
surprising	12	11	12	11	12	10	11	10	11
varied	10	9	11	10	11	13	12	11	12
lively	13	13	13	14	13	15	13	13	13
not overcrowded / insider tip	14	15	14	13	14	12	16	14	14
sustainable	15	14	15	15	15	14	14	15	15
affordable	16	16	16	16	16	16	15	16	16

Likewise to themes, we can rank brand features perceptions by distinguishing between past and new potential visitors, as well as LFT target segments.

A similar ranking can also be applied by source markets (see full study report for results).

** Respondents willing to travel to Luxembourg within the next 3 years and without previous visiting experience.



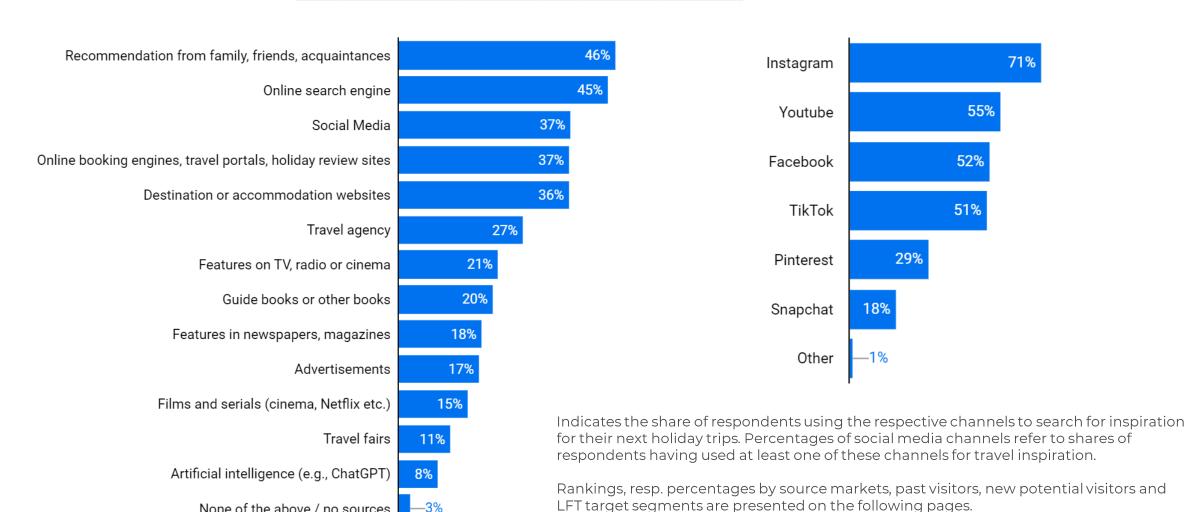
5 Travel inspiration

(regardless of specific destinations) (not yet available for source markets ES-IT-PL)

Preferred sources of travel inspiration







None of the above / no sources

* DE-FR-BE-NL-UK-CH-AT-IE-DK-SE-PT

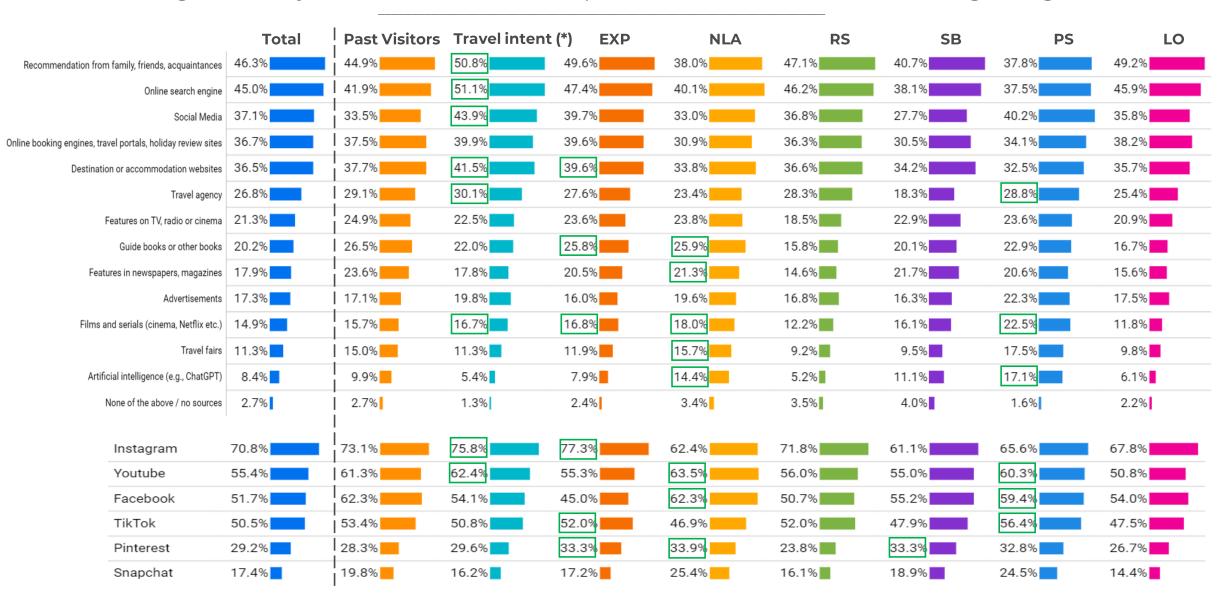
Preferred sources of travel inspiration - Ranking by Source Markets

r referred sources of traver moph attor									Ranking by Source markets							
								+	+							
1	3	1	1	1	2	3	1	2	1	2						
2	1	3	2	2	1	1	2	1	2	1						
5	4	2	4	5	4	5	4	3	5	4						
3	5	4	6	3	3	4	6	5	3	3						
4	2	5	3	4	5	2	3	4	4	5						
6	6	6	8	7	6	7	5	6	6	6						
7	8	9	5	6	7	10	7	9	8	10						
8	7	10	7	8	0	6	8	10	9	9						
9	10	8	9	9	10	9	11	7	7	8						
10	9	7	11	11	8	8	9	8	11	7						
11	11		10	10		11			10	11						
12	12	11	12	12	11	12	10	11	13	12						
13			13	13					12	13						
1	1		1	1		1			1	1						
2	4		3	2		4			2	3						
3	3		4	3		3			4	2						
4	2		2	4		2			3	4						
5	5		5	5		5			5	5						
6	6		6	6		6			6	6						
	1 2 5 3 4 6 7 8 9 10 11 12 13 13 1 2 3 4 5 5	1 3 2 1 5 4 3 5 4 2 6 6 6 7 8 8 7 9 10 10 9 11 11 11 11 12 12 13 1 1 1 2 4 3 3 4 2 5 5	1 3 1 2 1 3 5 4 2 3 5 4 4 2 5 6 6 6 7 8 9 8 7 10 9 10 8 10 9 7 11 11 11 13 1 1 1 1 2 4 2 5 5 5 5	1 3 1 1 2 1 3 2 5 4 2 4 3 5 4 6 4 2 5 3 6 6 6 8 7 8 9 5 8 7 10 7 9 10 8 9 10 9 7 11 11 11 10 12 12 11 12 13 1 1 1 2 4 3 3 3 3 4 4 2 2 5 5 5	1 3 1 1 1 2 1 3 2 2 5 4 2 4 5 3 5 4 6 3 4 2 5 3 4 6 6 6 8 7 7 8 9 5 6 8 7 10 7 8 9 10 8 9 9 10 9 7 11 11 11 11 10 10 12 12 11 12 12 13 13 13 13 13 1 1 1 1 1 1 2 4 3 2 3 3 3 4 3 2 3 3 4 3 4 4 2 2 4 5 5 5 5 5 5	1 3 1 1 1 2 2 1 3 2 2 1 5 4 2 4 5 4 3 5 4 6 3 3 4 2 5 3 4 5 6 6 6 8 7 6 7 8 9 5 6 7 8 7 10 7 8 9 9 10 8 9 9 10 10 9 7 11 11 8 11 11 12 12 11 12 12 11 12 12 11 13 13 13 13 13 1 1 1 1 1 1 2 4 3 2 4 3 3 4 3 4 4 2 2 4 5 5 5 <th>1 3 1 1 1 2 3 2 1 3 2 2 1 1 5 4 2 4 5 4 5 3 5 4 6 3 3 4 4 2 5 3 4 5 2 6 6 6 8 7 6 7 7 8 9 5 6 7 10 8 7 10 7 8 9 6 9 10 8 9 9 10 9 10 9 7 11 11 8 8 11 11 10 10 11 12 12 12 11 12 12 11 12 13 13 13 13 3 4 3 3 4 3 3 4 3 3 4 3 3 4 3 3 4</th> <th>1 3 1 1 1 2 3 1 2 1 3 2 2 1 1 2 5 4 2 4 5 4 5 4 3 5 4 6 3 3 4 6 4 2 5 3 4 5 2 3 6 6 6 8 7 6 7 5 7 8 9 5 6 7 10 7 8 7 10 7 8 9 6 8 9 10 8 9 9 10 9 11 10 9 7 11 11 8 8 9 11 11 10 10 11 12 10 13 13 13 13 13 13 1 1 1 1 1 1 1 1 1 1</th> <th>1 3 1 1 1 2 3 1 2 2 1 3 2 2 1 1 2 1 5 4 2 4 5 4 5 4 3 3 5 4 6 3 3 4 6 5 4 2 5 3 4 5 2 3 4 6 6 6 8 7 6 7 5 6 7 8 9 5 6 7 10 7 9 8 7 10 7 8 9 6 8 10 9 10 8 9 9 10 9 11 7 10 9 7 11 11 8 8 9 8 11 11 12 12 11 12 10 11 12 12 11 12 11 12 10 <</th> <th>1 3 1 1 1 2 3 1 2 1 2 1 3 2 2 1 1 2 1 2 5 4 2 4 5 4 5 4 3 5 3 5 4 6 3 3 4 6 5 3 4 2 5 3 4 5 2 3 4 4 6 6 6 8 7 6 7 5 6 6 7 8 9 5 6 7 10 7 9 8 8 7 10 7 8 9 6 8 10 9 9 10 8 9 9 10 9 11 7 7 10 9 7 11 11 8 8 9 8 11 11 11 12 12 11 12 10</th>	1 3 1 1 1 2 3 2 1 3 2 2 1 1 5 4 2 4 5 4 5 3 5 4 6 3 3 4 4 2 5 3 4 5 2 6 6 6 8 7 6 7 7 8 9 5 6 7 10 8 7 10 7 8 9 6 9 10 8 9 9 10 9 10 9 7 11 11 8 8 11 11 10 10 11 12 12 12 11 12 12 11 12 13 13 13 13 3 4 3 3 4 3 3 4 3 3 4 3 3 4 3 3 4	1 3 1 1 1 2 3 1 2 1 3 2 2 1 1 2 5 4 2 4 5 4 5 4 3 5 4 6 3 3 4 6 4 2 5 3 4 5 2 3 6 6 6 8 7 6 7 5 7 8 9 5 6 7 10 7 8 7 10 7 8 9 6 8 9 10 8 9 9 10 9 11 10 9 7 11 11 8 8 9 11 11 10 10 11 12 10 13 13 13 13 13 13 1 1 1 1 1 1 1 1 1 1	1 3 1 1 1 2 3 1 2 2 1 3 2 2 1 1 2 1 5 4 2 4 5 4 5 4 3 3 5 4 6 3 3 4 6 5 4 2 5 3 4 5 2 3 4 6 6 6 8 7 6 7 5 6 7 8 9 5 6 7 10 7 9 8 7 10 7 8 9 6 8 10 9 10 8 9 9 10 9 11 7 10 9 7 11 11 8 8 9 8 11 11 12 12 11 12 10 11 12 12 11 12 11 12 10 <	1 3 1 1 1 2 3 1 2 1 2 1 3 2 2 1 1 2 1 2 5 4 2 4 5 4 5 4 3 5 3 5 4 6 3 3 4 6 5 3 4 2 5 3 4 5 2 3 4 4 6 6 6 8 7 6 7 5 6 6 7 8 9 5 6 7 10 7 9 8 8 7 10 7 8 9 6 8 10 9 9 10 8 9 9 10 9 11 7 7 10 9 7 11 11 8 8 9 8 11 11 11 12 12 11 12 10						

Preferred sources of travel inspiration



— Average 11 European source markets*, past and future visitors – LFT target segments

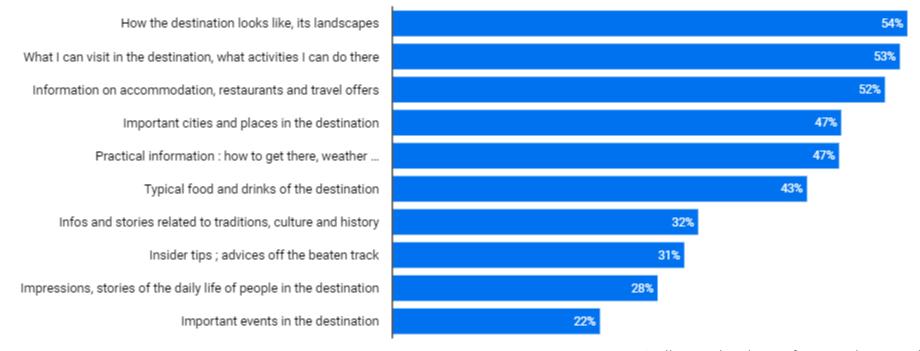


^{*} DE-FR-BE-NL-UK-CH-AT-IE-DK-SE-PT

Preferred type of content for travel inspiration







Indicates the share of respondents preferring the respective content type when looking for inspiration/information about holiday destinations.

Rankings, resp. percentages by source markets, past visitors, new potential visitors, LFT target segments and further demand indicators are presented on the following pages.

Preferred type of content for travel inspiration - Ranking by Source Markets

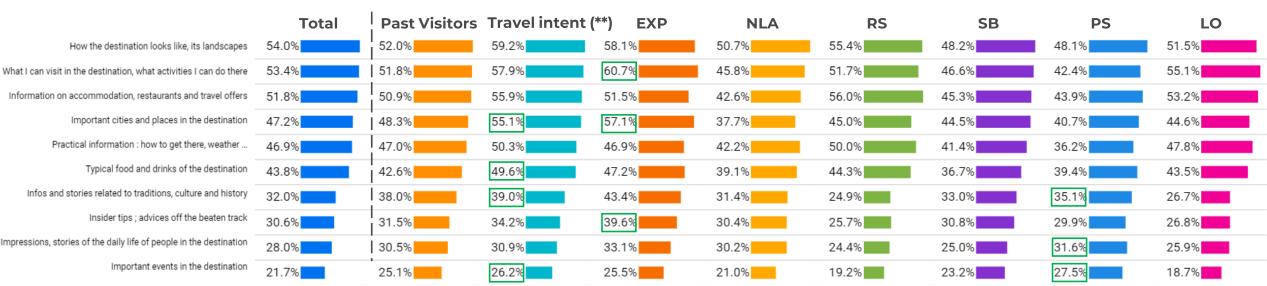


									1		
									_	-	
How the destination looks like, its landscapes	1	1	3	1	1	5	1	3	2	1	3
What I can visit in the destination, what activities I can do there	3	3	1	2	2	1	3	1	1	2	1
Information on accommodation, restaurants and travel offers	2	2	3	4	3	3	2	2	3	3	2
Important cities and places in the destination	4	5	2	3	4	6	5	4	5	4	6
Practical information : how to get there, weather	5	4	6	5	5	4	4	6	4	5	5
Typical food and drinks of the destination	6	6	5	6	6	2	8	5	6	6	4
Infos and stories related to traditions, culture and history	8	8		7	7		7			7	7
Insider tips ; advices off the beaten track	7	7		9	8		6			8	8
Impressions, stories of the daily life of people in the destination	9	10	7	10	9	7	9	7	7	9	10
Important events in the destination	10	9		8	10		10			10	9

Preferred type of content for travel inspiration

— Average **11 European source markets***, past and future visitors – LFT target segments – further demand indicators





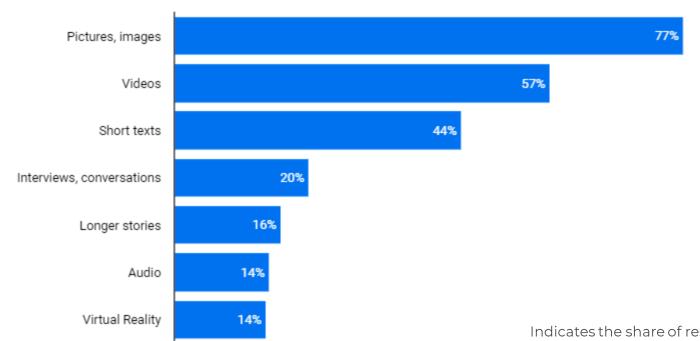
	Total	Interest Longer stays	Visit mostly lesser-known sites
How the destination looks like, its landscapes	52.8%	55.4%	54.7%
What I can visit in the destination, what activities I can do there	49.7%	50.7%	46.5%
Information on accommodation, restaurants and travel offers	48.6%	50.6%	49.2%
Important cities and places in the destination	44.3%	49.2%	36.4%
Practical information : how to get there, weather \dots	44.3%	45.1%	45.3%
Typical food and drinks of the destination	38.6%	42.2%	39.3%
Infos and stories related to traditions, culture and history	32.0%	38.0%	30.9%
Insider tips ; advices off the beaten track	30.6%	32.0%	33.9%
Impressions, stories of the daily life of people in the destination	25.0%	27.4%	26.7%
Important events in the destination	21.7%	25.3%	19.8%

The LFT key target segments and respondents interested in visiting lesser-known sites show the clearest differences with regard to preferences of content for travel inspiration (rather than source markets, past vs. future visitors etc.). Generally, the focus should be on important cities/places, food/drinks, stories, culture/history/traditions, events and (depending on the target group) insider tips.

Preferred format of content for travel inspiration



— Average 7 European source markets*



Indicates the share of respondents preferring the respective content format when looking for inspiration/information about holiday destinations.

Percentages by source markets, past visitors, new potential visitors and LFT target segments are presented on the following page.

Preferred type of format for travel inspiration - Source Markets



						+		Average Europe
Pictures, images	78.2%	80.8%	76.4%	79.7%	72.8%	75.6%	78.7%	77.5%
Videos	56.8%	55.1%	57.1%	59.5%	52.7%	59.6%	59.5%	57.2%
Short texts	46.8%	45.3%	34.4%	50.1%	51.4%	44.9%	32.5%	43.6%
Interviews, conversations	19.8%	17.6%	20.7%	20.8%	18.0%	24.0%	22.0%	20.4%
Longer stories	18.2%	12.4%	14.9%	17.4%	13.2%	19.8%	18.1%	16.3%
Audio	15.6%	10.6%	13.4%	17.4%	12.0%	17.8%	14.6%	14.5%
Virtual Reality	12.7%	12.4%	15.8%	13.1%	12.3%	16.8%	14.9%	14.0%

	Total	Past Visitors	Travel intent (*) EXP	NLA	RS	SB	PS	LO
Pictures, images	77.5%	79.2%	84.6%	78.7%	69.8%	81.0%	72.42%	65.9%	77.8%
Videos	57.2%	58.6%	66.3%	60.3%	52.6%	57.8%	51.23%	57.0%	54.4%
Short texts	43.6%	43.3%	42.5%	45.5%	44.3%	42.1%	47.59%	36.0%	43.7%
Interviews, conversations	20.4%	23.1%	20.6%	22.2%	25.4%	15.9%	23.05%	26.7%	18.8%
Longer stories	16.3%	18.4%	14.2%	17.1%	23.7%	12.0%	18.29%	24.6%	14.2%
Audio	14.5%	16.1%	11.2%	14.5%	20.6%	10.3%	17.26%	27.1%	12.5%
Virtual Reality	14.0%	14.6%	12.6%	13.6%	18.6%	10.4%	15.59%	25.5%	13.7%
		<u> </u>	_			_			

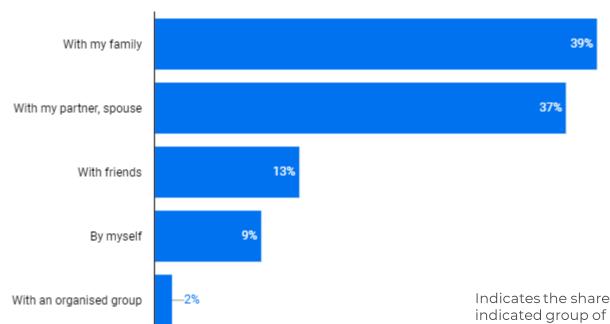


6 Travel party

(not yet available for source markets ES-IT-PL)

Travel party during most recent outbound holiday trip — Average 11 European source markets*



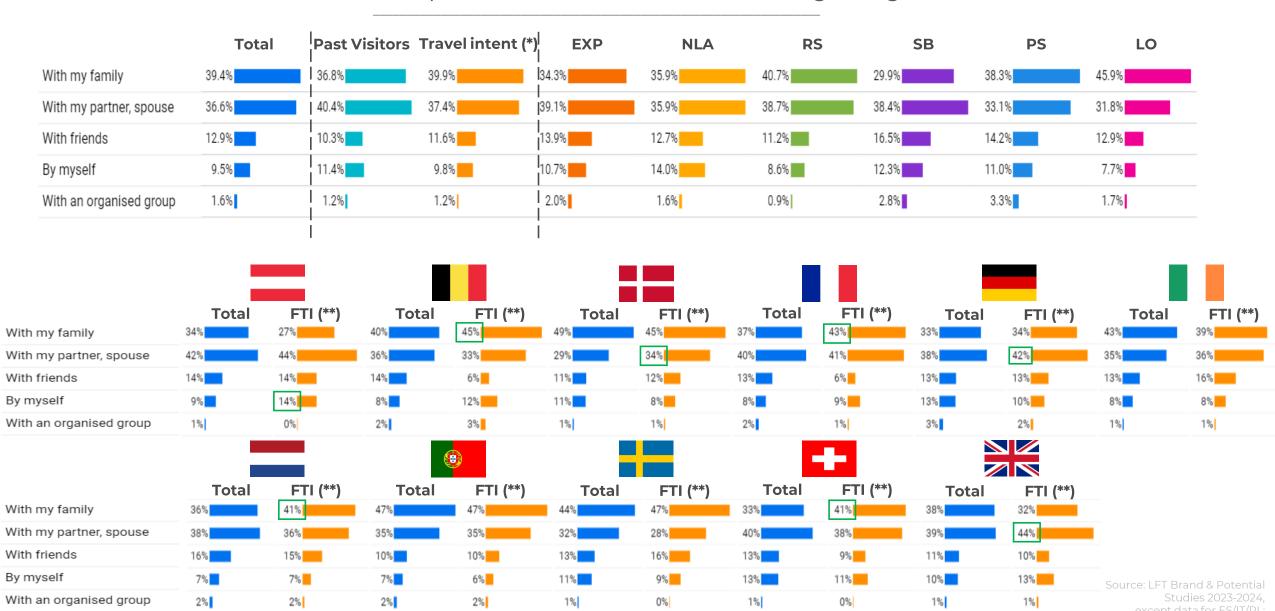


Indicates the share of respondents having travelled with the indicated group of persons (travel party) during their most recent outbound holiday trip.

Percentages by source markets, past visitors, new potential visitors and LFT target segments are presented on the following page.

Travel party during most recent outbound holiday trip

Source markets – past and future visitors – LFT target segments



(*) Travel intent LUX = respondents willing to travel to Luxembourg within the next 3 years and without previous visiting experience.

(**) FTI = future travel intent to Luxembourg

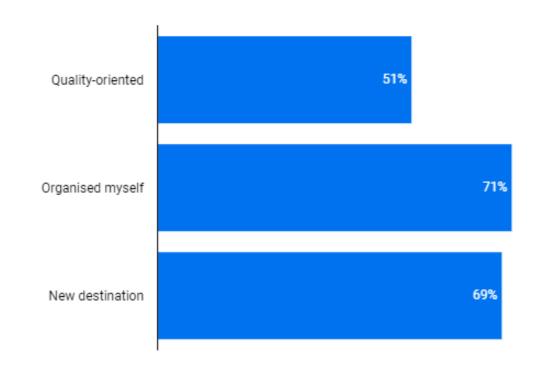


Quality orientation - Mode of organisation - Destination type

(not yet available for source markets ES-IT-PL)

Quality orientation - Mode of organisation - Destination type — Average 7 European source markets*





Indicates the share of respondents leaning towards quality rather than price, self-organisation and new destinations when travelling abroad:

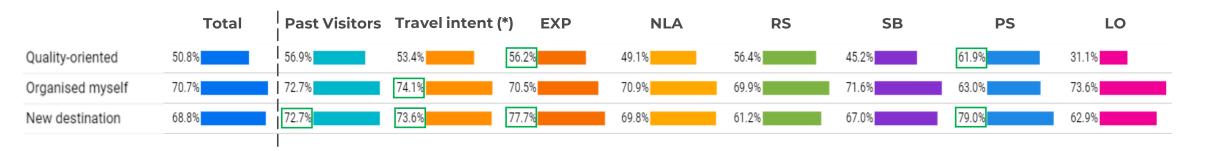
- Quality-oriented: prefer to look for higher quality offers rather than more affordable offers (even if it involves paying a slightly higher price)
- Organised myself: all travel arrangements during the most recent outbound holiday trip were organised by respondents themselves (rather than through a tour operator or agency)
- New destination: respondents travelled to a new, previously unvisited destination during their most recent outbound holiday trip

Percentages by source markets, past visitors, new potential visitors, LFT target segments and theme interest groups are presented on the following page.

Quality orientation - Mode of organisation - Destination type

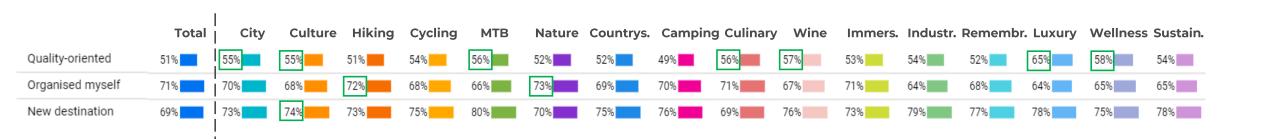
Past and future visitors – LFT target segments – theme interest





Customer loyalty of Luxembourg visitors tends to become more difficult since both those with past and future visitors, as well as core LFT target segments all reveal above-average shares of preferring new destinations.

Quality orientation is highest among key LFT target segments EXP and PS.



^(*) Travel intent LUX = respondents willing to travel to Luxembourg within the next 3 years and without previous visiting experience.

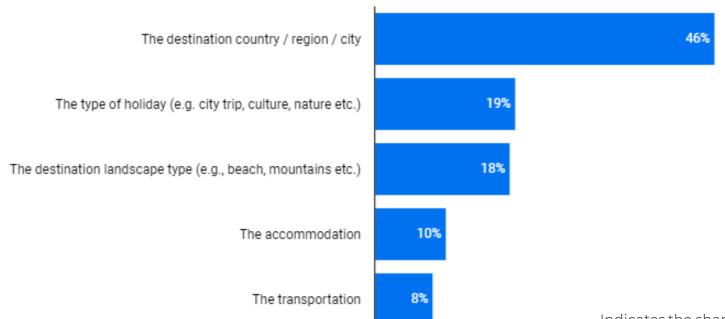


8 Decision steps

(not yet available for source markets ES-IT-PL)

Decision steps — Average 7 European source markets





Indicates the shares of respondents by decision steps in the travel process, i.e. what elements of the trips were decided first during the most recent outbound holiday trip.

Percentages by source markets, past visitors, new potential visitors, LFT target segments and further demand indicators are presented on the following page.

Decision steps



Past and future visitors – LFT target segments – further demand indicators

	Total	Past Visitors	Travel intent ((*) EXP	NLA	RS	SB	PS	LO
The destination country / region / city	45.6%	45.9%	48.2%	49.8%	36.5%	48.1%	40.5%	33.2%	44.8%
The type of holiday (e.g. city trip, culture, nature etc.)	18.9%	20.3%	19.6%	21.0%	20.6%	14.7%	25.7%	22.7%	17.8%
The destination landscape type (e.g., beach, mountains etc.)	18.1%	18.0%	18.7%	15.4%	23.8%	19.3%	15.7%	23.3%	17.9%
The accommodation	9.5%	8.7%	7.1%	7.1%	10.0%	10.2%	10.1%	10.4%	11.3%
The transportation	7.8%	7.1%	6.5%	6.7%	9.1%	7.6%	8.0%	10.4%	8.3%

There will be increasing competition with other destinations with regard to new potential travelers and EXP, as they are more likely to choose the destination first. However, the share of those who decide on the type of holiday first is also higher among new potential travellers (and past visitors). Here, it will be easier to enter the relevant destination set for a particular activity. New potential travellers are also a segment where the destination landscape is often the decision trigger. Type of holiday and destination landscape are both more important for NLA and PS, type of holiday also for EXP. This emphasises the importance of community marketing.

Accommodation is rarely the trigger in holiday choice among both past and future potential visitors to Luxembourg, possibly due to a lack of exceptional accommodation that could serve as a driver for destination choice.

	Total	Interest Longer stays	Interest Cross- border stays	Quality- oriented	Organised myself	Visited new destination
The destination country / region / city	45.0%	47.6%	48.9%	46.2%	47.1%	44.3%
The type of holiday (e.g. city trip, culture, nature etc.)	19.0%	19.0%	18.6%	19.5%	17.9%	20.8%
The destination landscape type (e.g., beach, mountains etc.)	18.2%	18.5%	18.3%	17.8%	16.8%	19.4%
The accommodation	9.7%	8.5%	7.6%	9.5%	9.8%	8.4%
The transportation	8.1%	6.4%	6.6%	7.0%	8.4%	7.1%



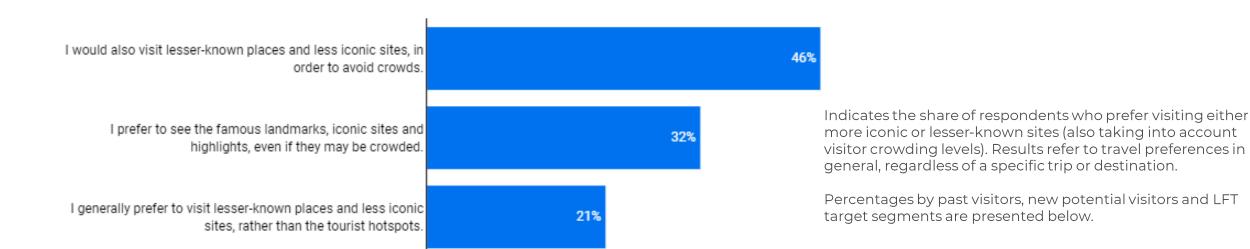
9 Sustainability

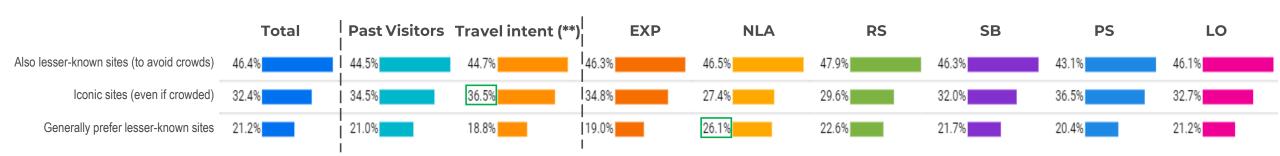
(not yet available for source markets ES-IT-PL)

Preference for iconic sites vs. lesser-known sites



— Average **7 European source markets*** – past and future visitors – LFT target segments

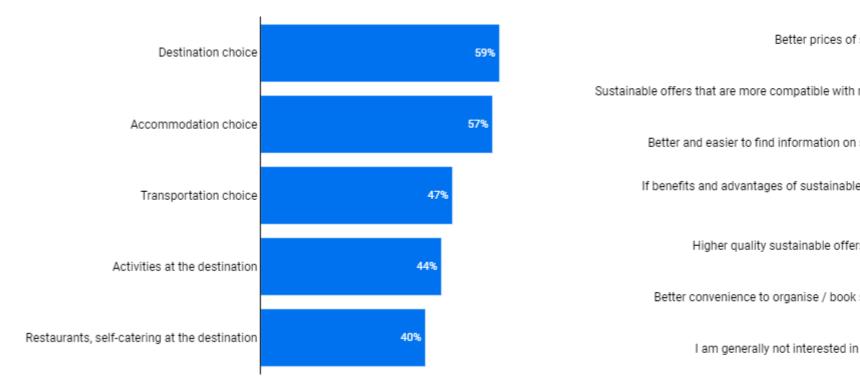




^{*} DE-FR-BE-NL-UK-CH-AT

Sustainability aspects — Average 7 European source markets*







Left chart: indicates the shares of respondents claiming that sustainability considerations were important with regard to the indicated trip components during their most recent outbound holiday trip.

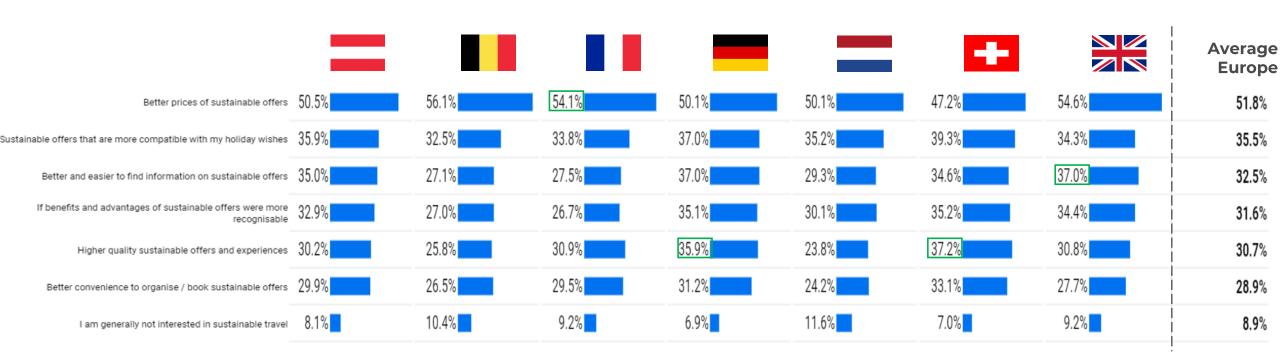
Right chart: indicates the shares of respondents claiming which aspects could convince them to pay more heed to sustainability when travelling in the future.

* DE-FR-BE-NL-UK-CH-AT

Sustainability aspects - Source Markets



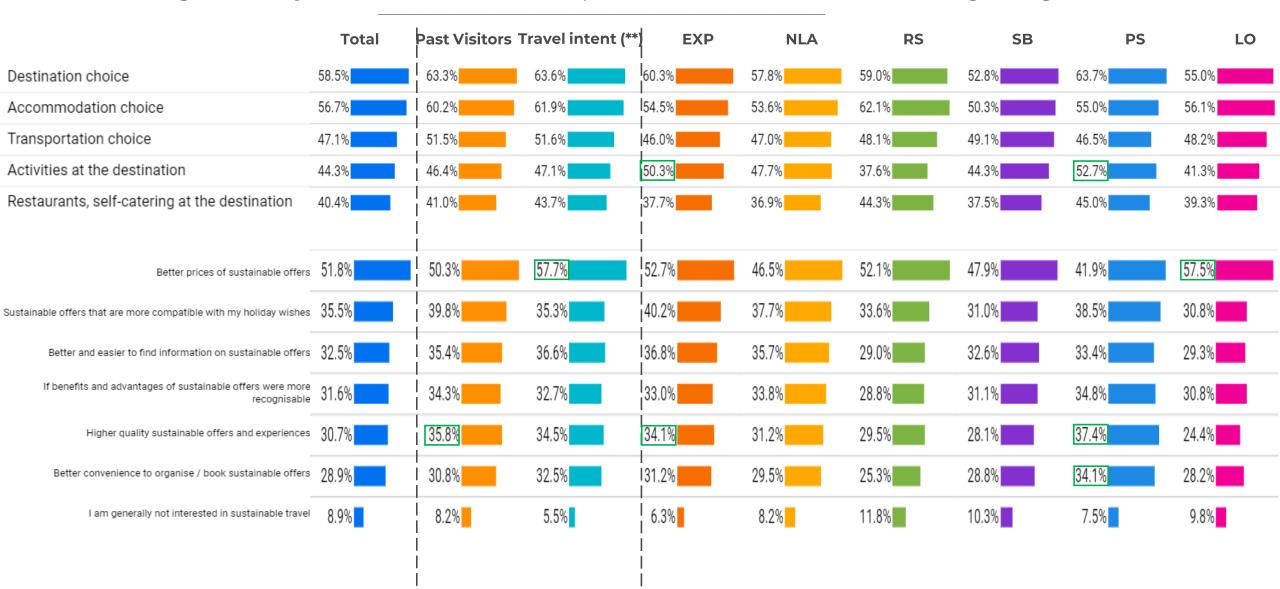
						+		Average Europe
Destination choice	53.0%	57.1%	74.1%	60.1%	47.8%	58.4%	59.1%	58.5%
Accommodation choice	57.9%	53.1%	64.1%	61.7%	45.9%	57.7%	56.6%	56.7%
Transportation choice	48.4%	46.0%	52.1%	47.0%	43.0%	45.1%	47.8%	47.1%
Activities at the destination	46.8%	40.7%	52.0%	47.7%	40.4%	44.1%	38.2%	44.3%
Restaurants, self-catering at the destination	53.4%	33.4%	34.4%	50.2%	30.3%	43.6%	37.4%	40.4%



Sustainability aspects



— Average **7 European source markets***, past and future visitors – LFT target segments



^{*} DE-FR-BE-NL-UK-CH-AT

Sustainability aspects



— Average **7 European source markets***, by theme interest

	Total	City	Culture	Hiking	Cycling	МТВ	Nature	Countrys.	Camping	g Culinary	Wine	Immers.	. Industr.	Rememb	r. Luxury	Wellnes	s Sustain.
Better prices of sustainable offers	51%	52%	50%	50%	46%	46%	53%	49%	46%	52%	48%	52%	46%	48%	48%	48%	49%
Sustainable offers that are more compatible with my holiday wishes	35%	37%	39%	38%	38%	39%	37%	37%	37%	37%	37%	39%	39%	39%	37%	37%	41%
Better and easier to find information on sustainable offers	32%	35%	37%	36%	37%	37%	36%	36%	36%	34%	35%	36%	38%	37%	34%	34%	39%
If benefits and advantages of sustainable offers were more recognisable	32%	33%	35%	34%	36%	37%	33%	35%	33%	32%	35%	34%	37%	34%	33%	34%	36%
Higher quality sustainable offers and experiences	31%	34%	35%	33%	36%	39%	32%	34%	33%	33%	35%	34%	38%	37%	40%	38%	39%
Better convenience to organise / book sustainable offers	29%	32%	33%	32%	35%	36%	30%	33%	35%	30%	32%	32%	36%	35%	33%	34%	36%
I am generally not interested in sustainable travel	10%	8% <mark> </mark>	7%	7%	6% <mark> </mark>	6%	7%	6%	7%	9%	7%	7%	6%	7%	7%	7%	-



YOUR CONTACT



ALAIN KRIER

Head of Insights & Strategy

Luxembourg for Tourism GIE

6, rue Antoine de Saint-Exupéry L-1432 Luxembourg-Kirchberg T. +352 42 82 82 36 alain.krier@lft.lu

www.visitluxembourg.com