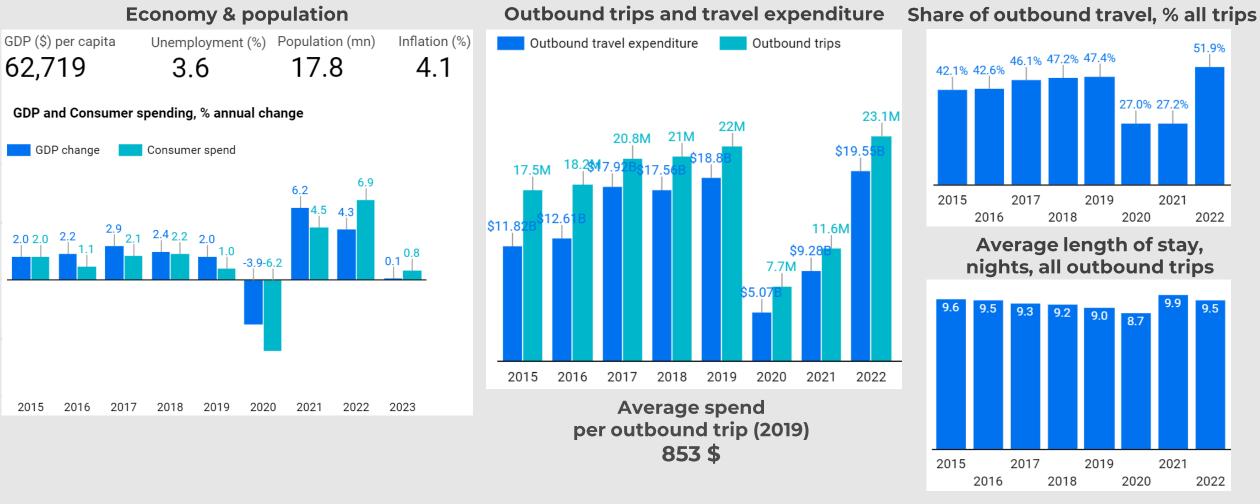
Luxembourg for TourismMarket profileNETHERLANDS2023

1

Economic indicators & General Travel Demand

Economic indicators - General travel demand



Share of short trips (1-3 nights), % all outbound trips (2022) 27.0% Outbound travel intensity 1.28 trips per inhabitant (2019) Share of leisure, % all outbound trips (2022) **92.8**%

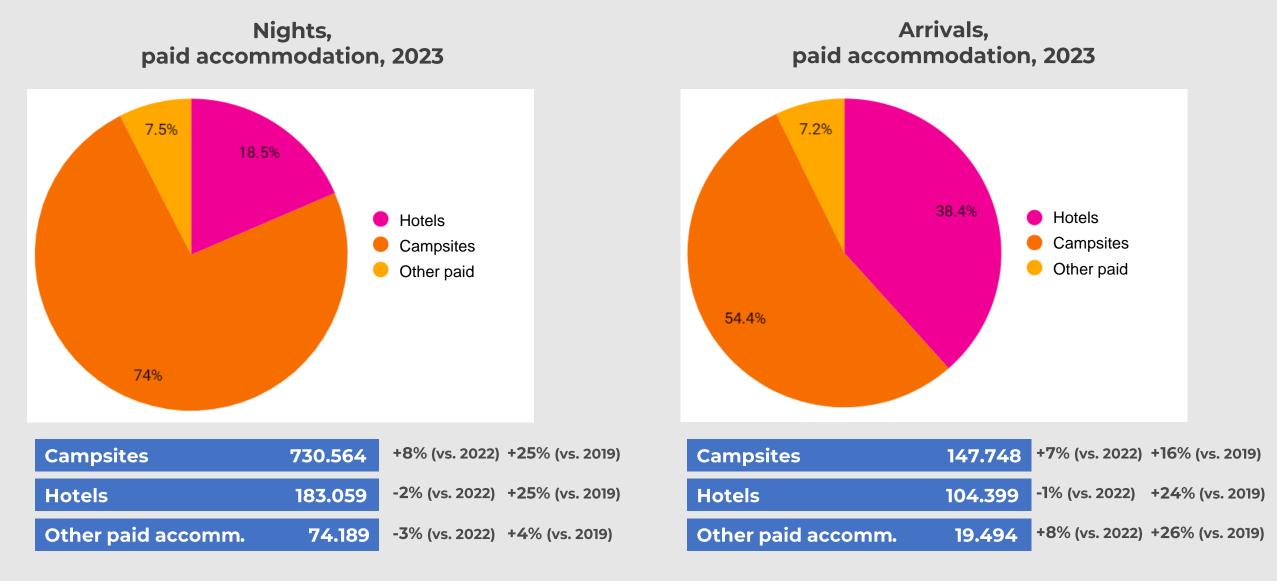
Sources: Eurostat, IMF.

Arrivals & nights in paid accommodation in Luxembourg

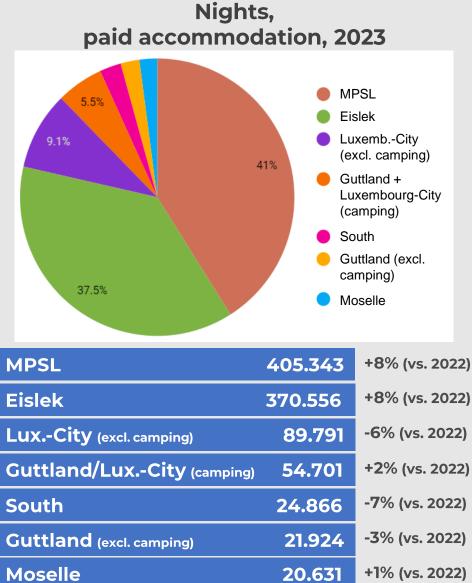
Nights, arrivals & length of stay in paid accommodation



Nights & arrivals in paid accommodation Type of accommodation, 2023



Nights & arrivals in paid accommodation Regions, 2023



lle		
8 % (vs. 202	2) +31%	o (vs. 2019)
8 % (vs. 202	2) +15%	o (vs. 2019)
5% (vs. 202	2) + 34 %	% (vs. 2019)
2% (vs. 202	2) -2%	(vs. 2019)
7% (vs. 2022	2) + 54 %	% (vs. 2019)
3% (vs. 2022	2) +6%	(vs. 2019)
1% (vs. 202	2) +82%	⁄o (vs. 2019)

Arrivals		~~~
paid accommod	ation, 20	JZ3
5.6% 9.2% 19.1% 27.4%	 M Lu (e G Lu (c So G ca 	islek IPSL uxembCity excl. camping) uttland + uxembourg-City eamping) outh uttland (excl. amping) loselle
Eislek	83.724	+7% (vs. 2022) +17% (vs. 2019)
MPSL	74.557	+9% (vs. 2022) +25% (vs. 2019)
LuxCity (excl. camping)	51.755	-5% (vs. 2022) +36% (vs. 2019)
Guttland/LuxCity (camping)	25.077	-4% (vs. 2022) -15% (vs. 2019)
South	15.253	+2% (vs. 2022) +37% (vs. 2019)
Guttland (excl. camping)	12.045	+6% (vs. 2022) +8% (vs. 2019)
Moselle	9.230	+8% (vs. 2022) +59% (vs. 2019)

Arrivale

Source: Statec

Arrivals in paid accommodation Trends 2016-2023

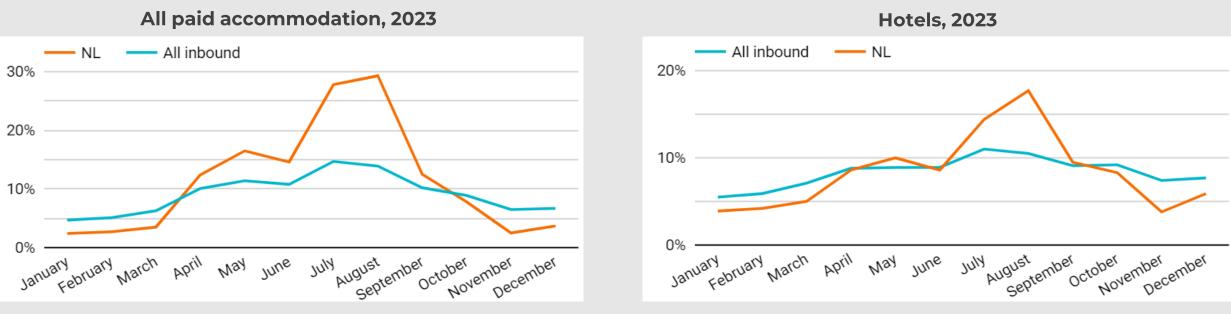


All paid accommodation (*), Luxembourg City (2016 = Index 100)

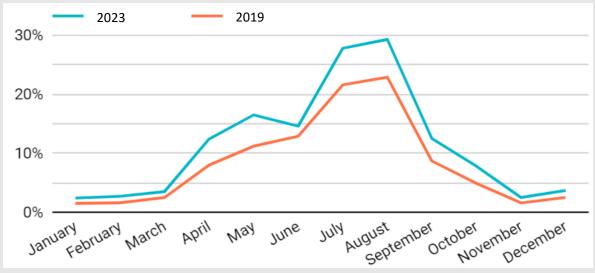


(*) excluding camping. Source: Statec

Arrivals in paid accommodation Seasonality



All paid accommodation, arrivals from the Netherlands



Short-term rentals

X

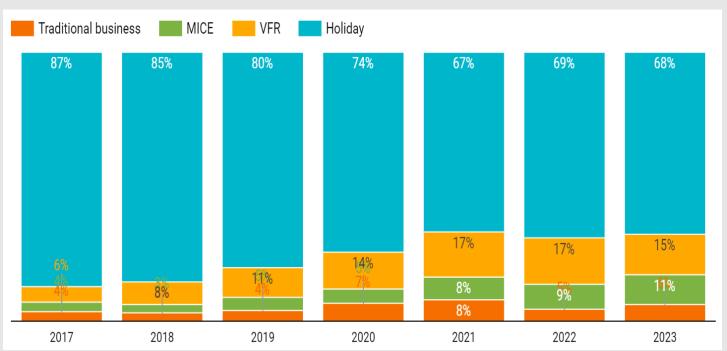


Nights,

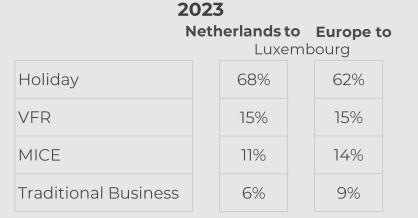
Source: Eurostat (experimental statistics).

Characteristics of Dutch inbound trips to Luxembourg

Dutch trips to Luxembourg with overnight (all accommodation)

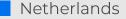


Dutch trips to Luxembourg, 2017-2023



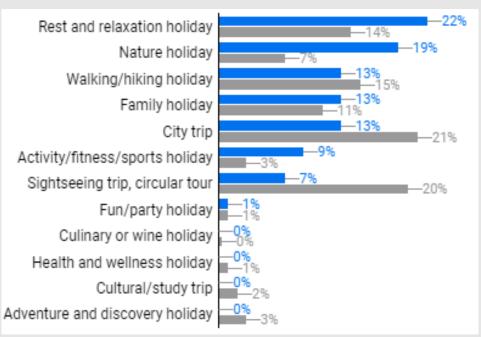
Travel behaviour of Dutch leisure visitors in Luxembourg

Holiday types Inbound leisure visitors with overnight, 2023

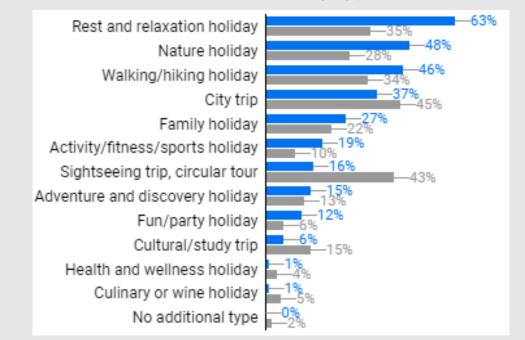


All inbound

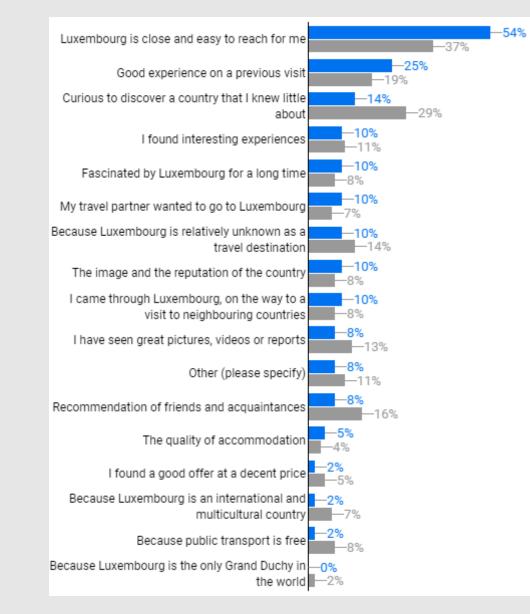
Main holiday types



Additional holiday types

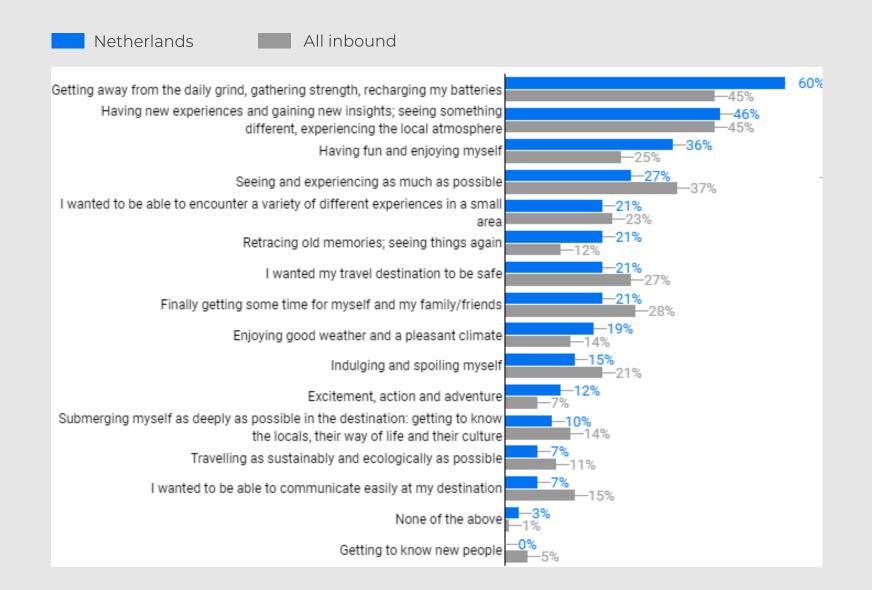


Key decision criteria for choosing Luxembourg Inbound leisure visitors with overnight (*), 2023



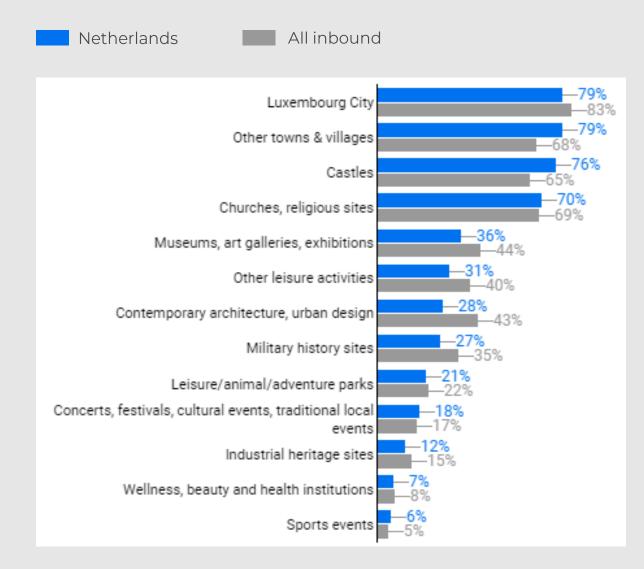
Netherlands

Key travel motivations Inbound leisure visitors with overnight, 2023



Source: LFT/Ilres Visitor Survey.

Type of places visited in Luxembourg Inbound leisure visitors with overnight, 2023



Activities undertaken in Luxembourg Inbound leisure visitors with overnight, 2023



Hiking (or Nordic Walking) Swimming (lake, water park, pool) Cycling (on paved cycle paths) Mountainbiking 5% Water sports (canoeing, kayaking, angling, etc.) Climbing (in-/outdoor) 4% Solution (contining) Cimbing (in-/outdoor) Climbing (in-/outdoor) Continue adventure sports Continue adventure adventure adventure sports Continue adventure advent
 Netherlands

 All inbound

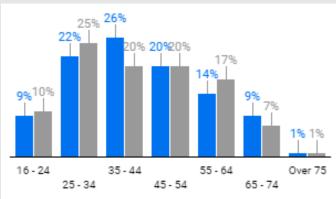
Source: LFT/Ilres Visitor Survey.

Transport, travel party, age, repeat visits and cross-border trips



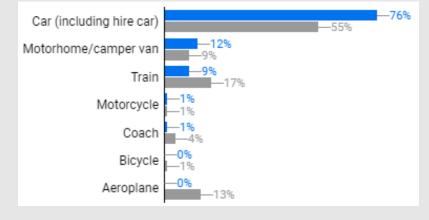
All inbound

Age groups



Region of origin North Brabant 22% 18% North Holland 14% South Holland 11% Gelderland 9% Overijssel 9% Utrecht 9% Limburg Flevoland 4% ---2% Drenthe Friesland ---2% Zeeland ---2% Groningen ---1%

Mode of transport to access Luxembourg



Visitors spending nights in Luxembourg and abroad during same trip



 Travel party

 My spouse or partner

 Children under 16

 Friends, acquaintances or extended family

 I travelled alone

 A travel group

 -3%

 -1%

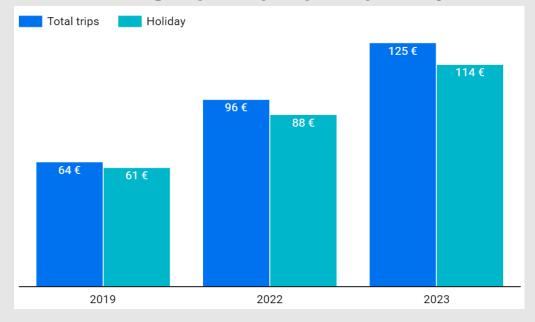
 Work/team colleagues or professional contacts



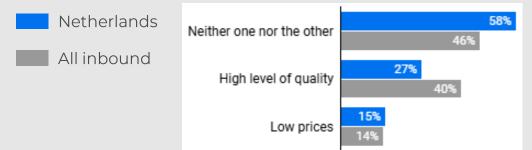


Expenditure and quality vs price orientation Inbound trips to Luxembourg with overnight

Dutch trips to Luxembourg : average spend per pers. per day



Quality vs. price orientation



2023

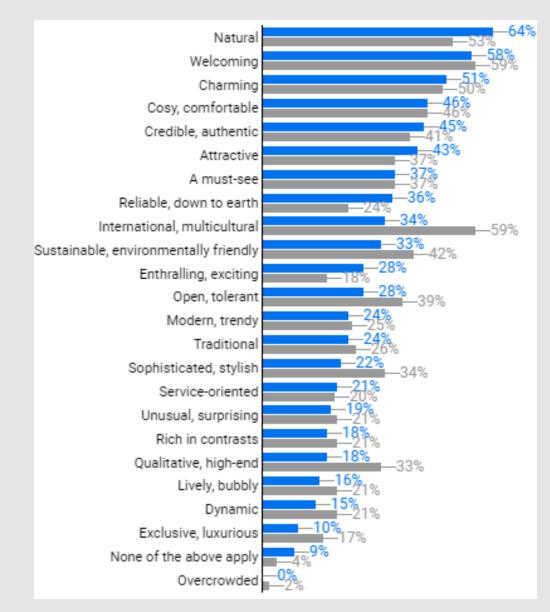
Ν	Netherlands to Europe to Luxembourg			0	
Spend/day/pers. on all trips		125€		152€	
Spend/day/pers. on holiday trips		114€		144€	

Expenditure of leisure inbound overnight visitors by categories, 2023



Sources: World Travel Monitor/IPK International, Source: LFT/Ilres Visitor Survey.

Image perception of Luxembourg Inbound leisure visitors with overnight, 2023



Netherlands

Visitor satisfaction and recommendation Inbound leisure visitors with overnight, 2023

Netherlands	Strongly agree Tend to agree Not sure/Do Tend to disa Strongly disagree	
Would recommend Luxembourg as a travel destination	54% 42%	
Luxembourg will stay in my memory for a long time	49% 46%	ł
Luxembourg excited me as a travel destination	54% 45%	
Luxembourg exceeded my expectations	37% 58%	ł
Can see myself coming back to visit Luxembourg	58% 25% 12%	
Can see myself coming back to Luxembourg for a longer stay	42% 28% 19%	
Can imagine coming back to Luxembourg during low season, i.e. outside the summer period	34% 34% 16% <mark>13%</mark>	
0%	% 20% 40% 60% 80% 1	00

All inbound

Would recommend Luxembourg as a travel destination		67%	29%
Luxembourg will stay in my memory for a long time		65%	32%
Luxembourg excited me as a travel destination		68%	30%
Luxembourg exceeded my expectations	46%		45%
Can see myself coming back to visit Luxembourg		66%	23%
Can see myself coming back to Luxembourg for a longer stay	42%	299	% <u>19%</u>
Can imagine coming back to Luxembourg during low season, i.e. outside the summer period	42%		38% <mark>-10</mark> 0

LFT Target Segments

Explorers

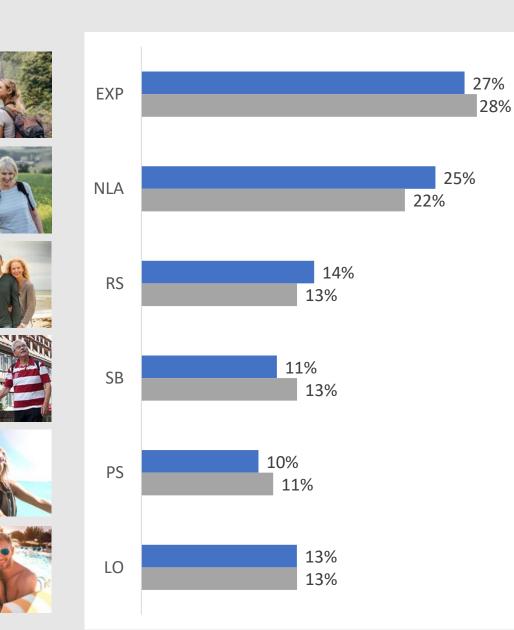
Nature-Loving Actives

Relaxation Seekers

Short Breakers

Perfection Seekers

Leisure-Oriented

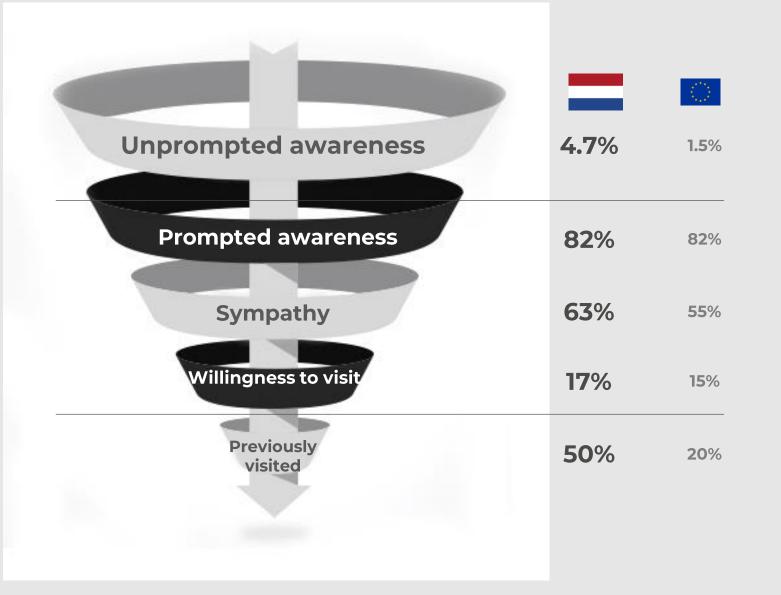




Brand strength & Growth potential

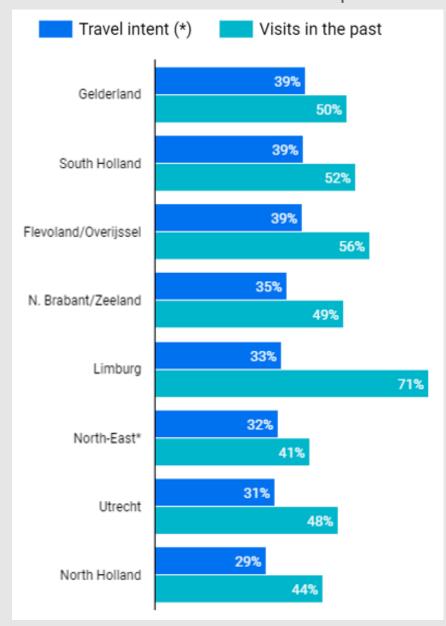
Brand Funnel 2024

Assessing Luxembourg's brand strength as a destination



Core future visitor potential from the Netherlands (*) 2.2 million

Regional origin 2024 Past visitors and future potential



Source: LFT Brand & Potential Study.

General theme interest (*)

Theme	Sec. A.		
	Rank	Rank	% interested
Resting/Relaxation	1	1	70%
Nature	3	2	68%
Culinary	2	3	68%
Sightseeing	4	4	66%
Architecture/townscapes	7	5	63%
City	5	6	62%
Fun/entertainment	8	7	62%
Family	12	8	62%
Hiking	17	9	61%
Immersive travel	6	10	61%
Castles	9	11	58%
Culture	11	12	57%
History/Unesco	10	13	56%
Adventure/action	19	14	54%
Exchanging with locals	13	15	54%
Luxury	24	16	52%
Learning/new skills	14	17	51%
Sustainability	15	18	50%
Shopping	23	19	49%
Events	16	20	48%
Nightlife (**)	20	21	48%
Active-sports	27	22	47%
Cycling	31	23	47%
Countryside	22	24	46%
Wine	21	25	46%
Travelling by train	18	26	45%
Remembrance	26	27	45%
Camping	29	28	45%
Industrial heritage	28	29	42%
Wellness	25	30	41%
Film locations	30	31	39%
МТВ	32	32	35%
Motorcycling	33	33	34%

(*) Interest in themes with regard to holiday trips with overnight (regardless of specific destinations).

Europe : average rank for source markets DE-BE-NL-FR-UK-CH-AT-IT-ES-PL-IE-DK-SE-PT.

(**) Nightlife (festivals & events), urban lifestyle, lively places (trendy or alternative quarters).

Source: LFT Brand & Potential Study.

Luxembourg's Theme Competence (*)

			.
Theme			
	Rank	Rank	% agreeing
Nature	5	1	54%
Hiking	11	2	52%
Resting/Relaxation	2	3	44%
Family	8	4	36%
Castles	7	5	35%
Camping	19	6	32%
Architecture/townscapes	4	7	31%
Culinary	3	8	30%
City	1	9	29%
МТВ	25	10	28%
Cycling	20	11	26%
Active-sports	21	12	26%
Culture	6	13	22%
Adventure/action	22	14	22%
Countryside	17	15	22%
Luxury	9	16	22%
Fun/entertainment	13	17	21%
History/Unesco	12	18	21%
Shopping	10	19	21%
Wine	15	20	19%
Sustainability	18	21	16%
Wellness	16	22	15%
Nightlife (***)	14	23	15%
Remembrance	26	24	13%
Industrial heritage	24	25	11%
Events	23	26	10%

Growth potential for themes (**)

- Resting/relaxation
- City
- Culinary
- Architecture/townscapes
- Fun/entertainment
- Culture & Events
- History/Unesco
- Luxury
- Sustainability
- Shopping
- Nightlife (***)
- Industrial Heritage

(*) Themes for which Luxembourg is considered most suitable as a holiday destination, % of respondents agreeing.

(**) Themes for which Luxembourg's theme suitability is still relatively low, compared to the general theme interest in the source market, and to the theme suitability perception across other source markets (European average).

Europe : average rank for source markets DE-BE-NL-FR-UK-CH-AT-IT-ES-PL-IE-DK-SE-PT.

(***) Nightlife (festivals & events), urban lifestyle, lively places (trendy or alternative quarters).

Source: LFT Brand & Potential Study.

Luxembourg's Brand Value Ratings (*)

Feature			-
	Rank	Rank	% agreeing
safe	1	1	49%
clean	2	2	40%
welcoming, hospitable	4	3	36%
authentic, real	5	4	31%
of high quality	3	5	30%
attractive, appealing	7	6	29%
open-minded, tolerant, international	6	7	25%
surprising	11	8	25%
service oriented	10	9	24%
affordable	16	10	22%
varied, diversified	12	11	21%
exclusive, luxurious	8	12	19%
not overcrowded / insider tip	14	13	18%
lively, trendy	13	14	17%
dynamic, modern	9	15	17%
sustainable	15	16	15%

(*) Brand feature associated with destination Luxembourg, % of respondents agreeing.

Europe : average rank for source markets DE-BE-NL-FR-UK-CH-AT-IT-ES-IE-DK-SE-PT.

Spontaneous associations with Luxembourg



Your contact



Alain Krier Head of Insights & Strategy T. +352 42 82 82 36 <u>alain.krier@LfT.lu</u>

VISIT LUXEMBOURG

Luxembourg for Tourism GIE

6, rue Antoine de Saint-Exupéry L-1432 Luxembourg-Kirchberg <u>www.visitluxembourg.com</u>