



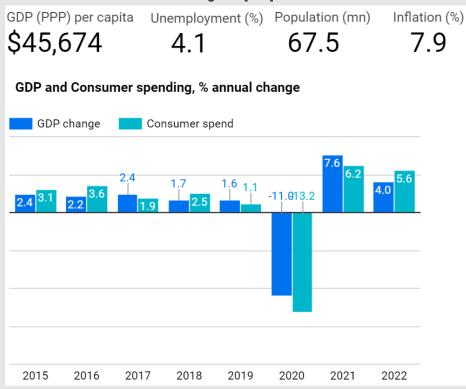
Economic indicators & General Travel Demand



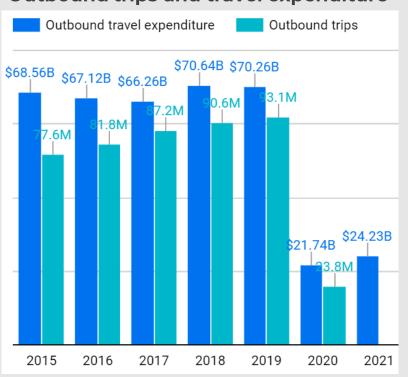
Economic indicators – General travel demand



Economy & population



Outbound trips and travel expenditure



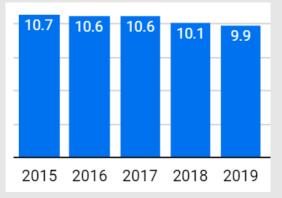
Average spend per outbound trip (2019) 755 \$

Outbound travel intensity
1.39 trips
per inhabitant (2019)

Share of outbound travel, % all trips



Average length of stay, nights, all outbound trips



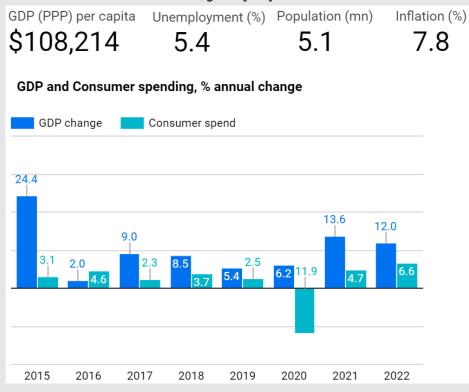
Share of leisure, % all outbound trips (2019) 90.9%



Economic indicators – General travel demand



Economy & population

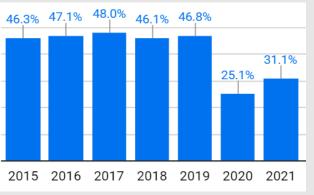


Outbound trips and travel expenditure Share of outbound travel, % all trips

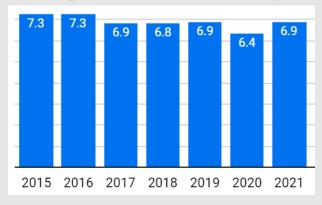


Average spend per outbound trip (2019) 1.018 \$

Outbound travel intensity 1.62 trips per inhabitant (2019)



Average length of stay, nights, all outbound trips



Share of leisure, % all outbound trips (2019) 88.9%



Arrivals & nights in paid accommodation in Luxembourg

Nights, arrivals & length of stay in paid accommodation 2022

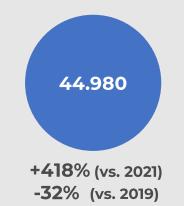








Arrivals, paid accommodation, 2022



Average length of stay, paid accommodation, 2022



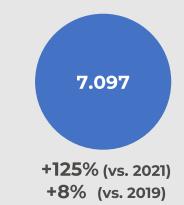


Nights,



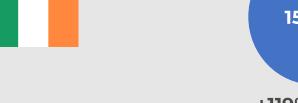
paid accommodation, 2022

Arrivals, paid accommodation, 2022



Average length of stay, paid accommodation, 2022



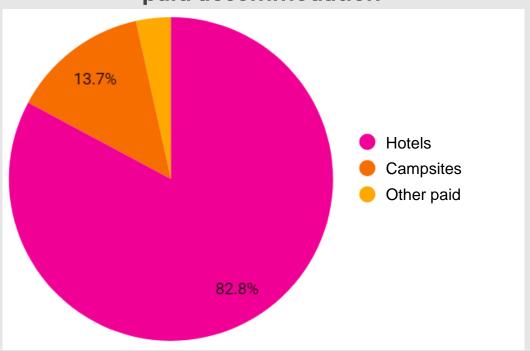




Nights & arrivals in paid accommodation Type of accommodation, 2022

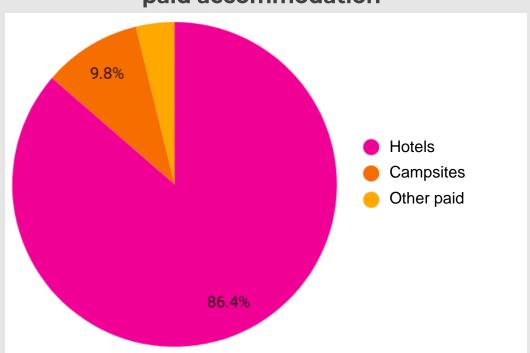


Nights, paid accommodation



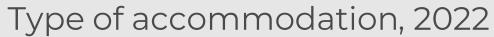
| Hotels | 72.076 | -35 % (vs. 2019) |
|------------|--------|-------------------------|
| Campsites | 11.903 | +16% (vs. 2019) |
| Other paid | 3.029 | -48 % (vs. 2019) |

Arrivals, paid accommodation



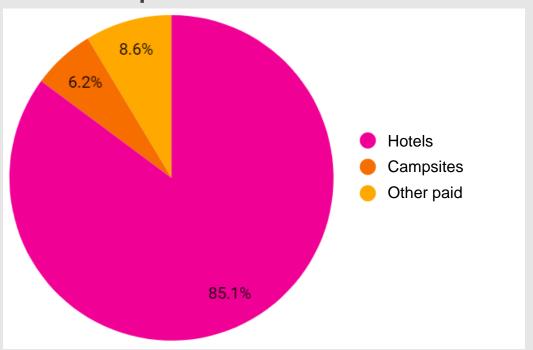
| Hotels | 38.850 | -35 % (vs. 2019) |
|------------|--------|-------------------------|
| Campsites | 4.402 | +16% (vs. 2019) |
| Other paid | 1.728 | -29 % (vs. 2019) |

Nights & arrivals in paid accommodation



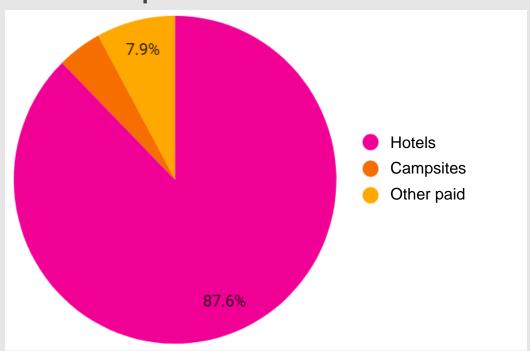


Nights, paid accommodation



| Hotels | 12.949 | +3% (vs. 2019) |
|------------|--------|----------------|
| Campsites | 945 | -4% (vs. 2019) |
| Other paid | 1.315 | +9% (vs. 2019) |

Arrivals, paid accommodation



| Hotels | 6.218 | +10 % (vs. 2019) |
|------------|-------|-------------------------|
| Campsites | 317 | -14 % (vs. 2019) |
| Other paid | 562 | -4% (vs. 2019) |

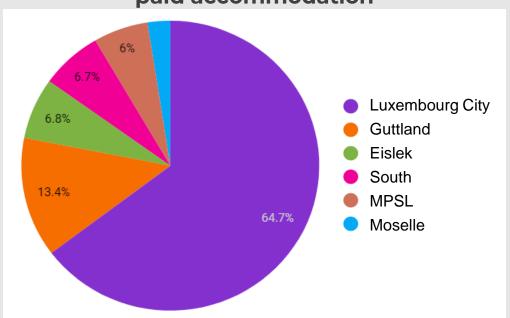


Nights & arrivals in paid accommodation



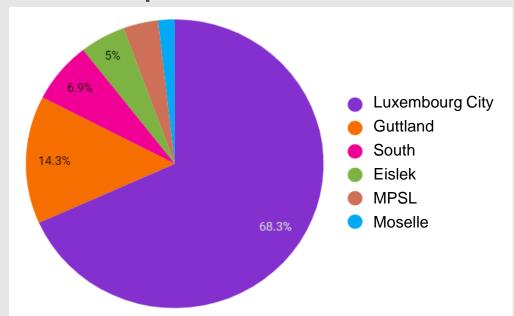
Regions, 2022

Nights, paid accommodation



| Luxembourg City | 56.266 | -30% (vs. 2019) |
|-----------------|--------|-------------------------|
| Guttland | 11.629 | -17 % (vs. 2019) |
| Eislek | 5.921 | -63% (vs. 2019) |
| South | 5.825 | -15 % (vs. 2019) |
| MPSL | 5.176 | -23 % (vs. 2019) |
| Moselle | 2.141 | -32% (vs. 2019) |

Arrivals, paid accommodation



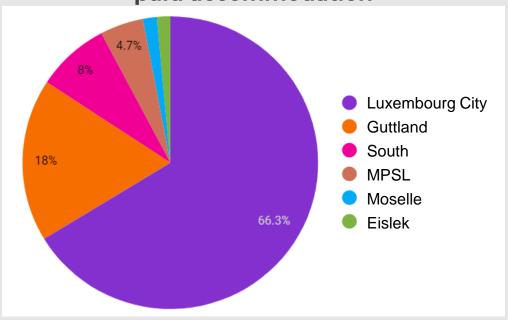
| Luxembourg City | 30.715 | -34 % (vs. 2019) |
|-----------------|--------|-------------------------|
| Guttland | 6.435 | -10 % (vs. 2019) |
| South | 3.082 | -23 % (vs. 2019) |
| Eislek | 2.237 | -57 % (vs. 2019) |
| MPSL | 1.700 | -12 % (vs. 2019) |
| Moselle | 811 | -52 % (vs. 2019) |

Nights & arrivals in paid accommodation



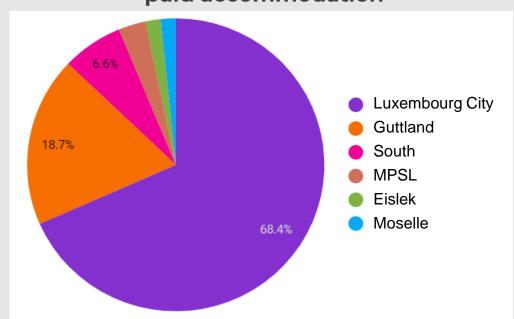


Nights, paid accommodation



| Luxembourg City | 10.082 | -11 % (vs. 2019) |
|-----------------|--------|--------------------------|
| Guttland | 2.733 | +41 % (vs. 2019) |
| South | 1.217 | +111 % (vs. 2019) |
| MPSL | 722 | +56 % (vs. 2019) |
| Moselle | | -7 % (vs. 2019) |
| Eislek | 224 | +5% (vs. 2019) |

Arrivals, paid accommodation



| Luxembourg City | 4.852 | -9 % (vs. 2019) |
|-----------------|-------|--------------------------|
| Guttland | 1.330 | +104% (vs. 2019) |
| South | 471 | +47 % (vs. 2019) |
| MPSL | 211 | +118 % (vs. 2019) |
| Eislek | 117 | +5 % (vs. 2019) |
| Moselle | 116 | +68% (vs. 2019) |

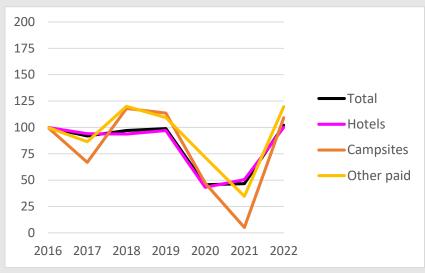
Nights in paid accommodation

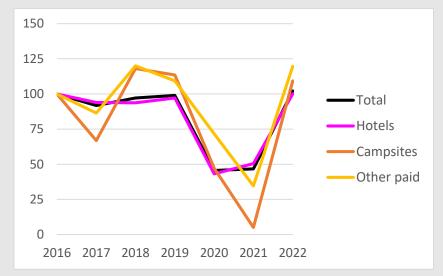




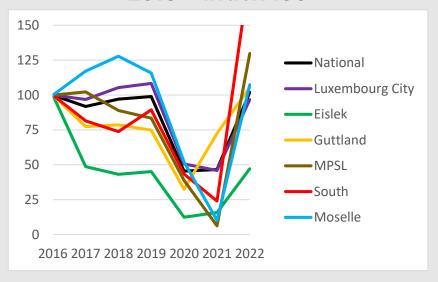


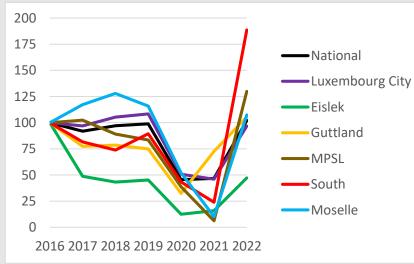






2016 = Index 100

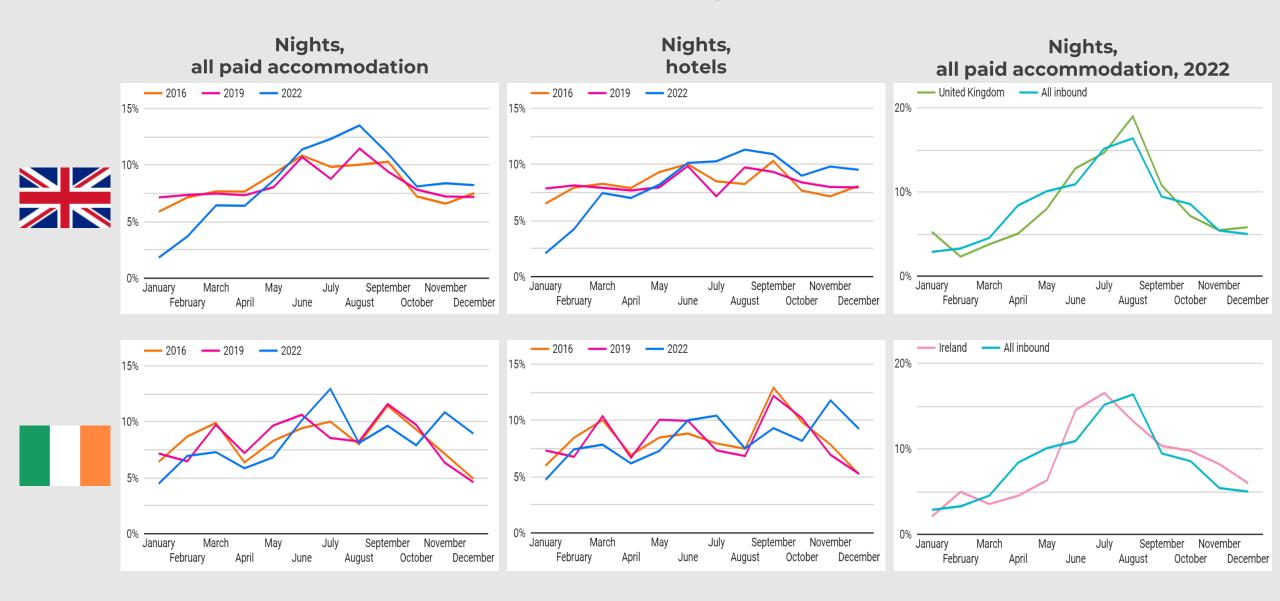






Nights in paid accommodation Seasonality





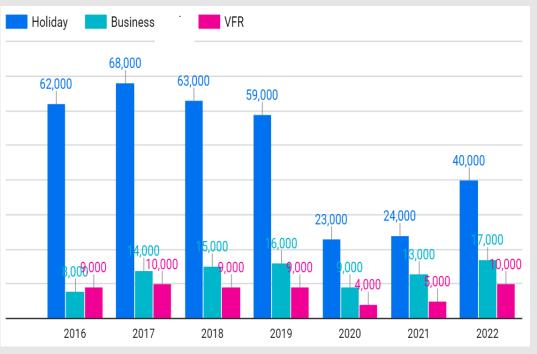


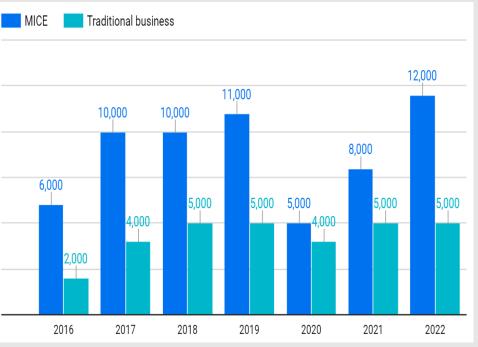
Characteristics of British & Irish inbound trips to Luxembourg

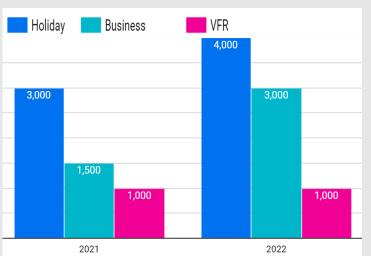
British & Irish trips to Luxembourg with overnight (all accommodation) Purpose of visit, 2016-2022

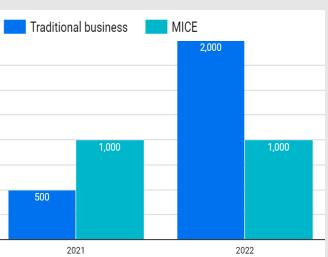










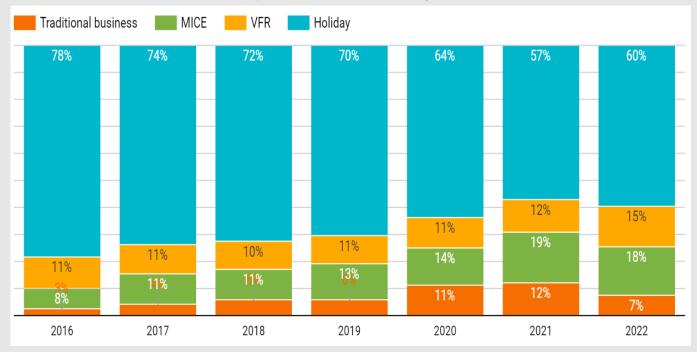




British trips to Luxembourg with overnight (all accommodation) Purpose of visit, 2016-2022

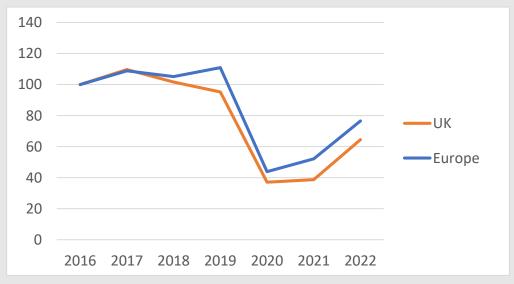


British trips to Luxembourg, 2016-2022





British & European <u>holiday</u> trips to Luxembourg, 2016 = index 100



Source: World Travel Monitor/IPK International.

British & Irish <u>same-day</u> trips to Luxembourg

2022



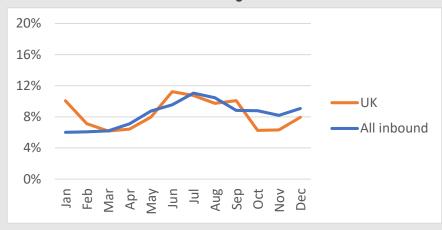
Number of British same-day trips to Luxembourg

69.000
(2%
of inbound
same-day trips
to
Luxembourg)

Average length of UK same-day trips

8,5 h (All inbound 7,3h)

Seasonality of UK same-day trips, % monthly share



Number of Irish same-day trips to Luxembourg

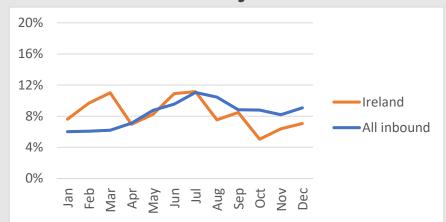
-27% (vs. 2021)

3.000 (0% of inbound same-day trips to Luxembourg)

Average length of Irish same-day trips

8,3 h (All inbound 7,3h)

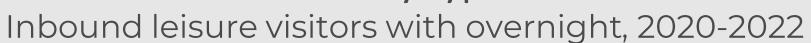
Seasonality of Irish same-day trips, % monthly share





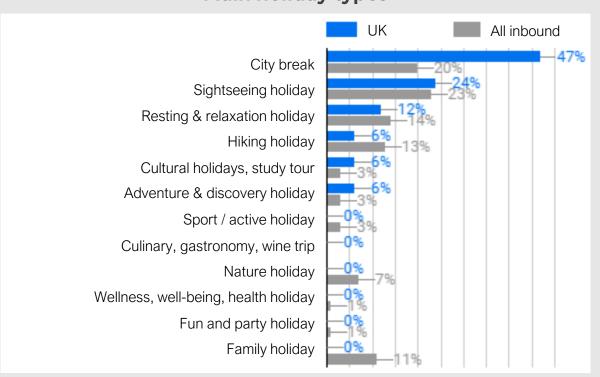
Travel behaviour of British leisure visitors in Luxembourg

Holiday types

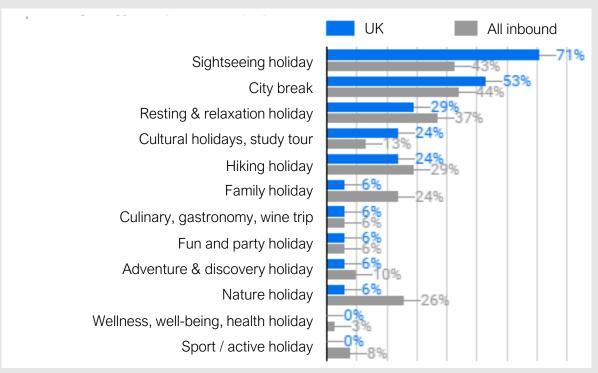




Main holiday types

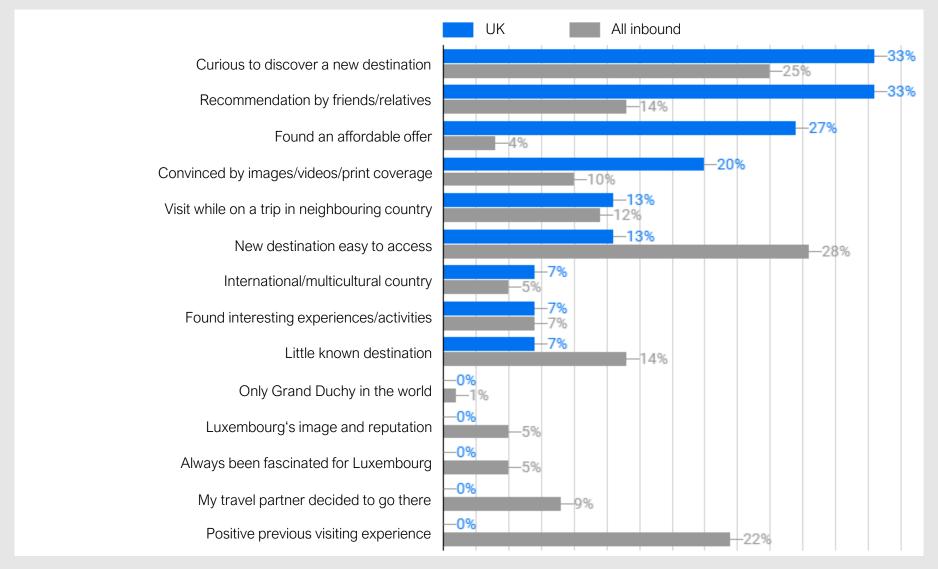


Additional holiday types



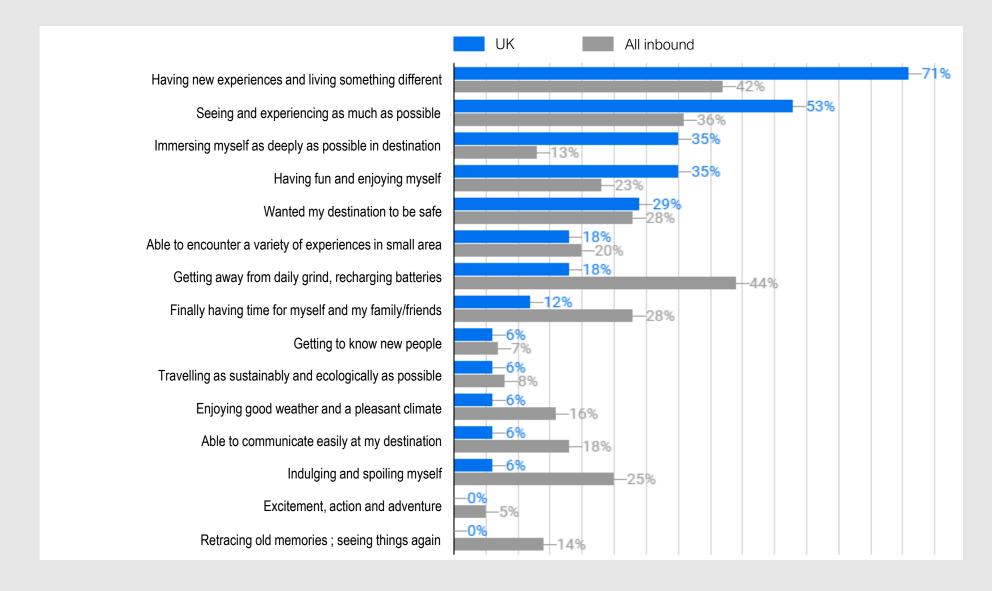
Key decision criteria for choosing Luxembourg Inbound leisure visitors with overnight (*), 2020-2022





Key travel motivations Inbound leisure visitors with overnight, 2020-2022

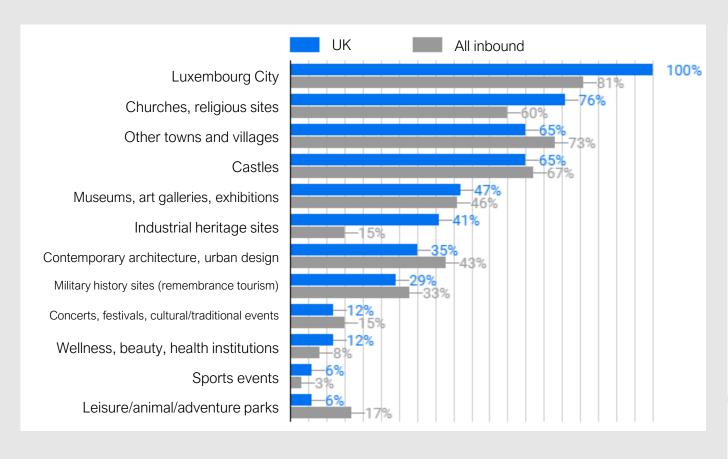




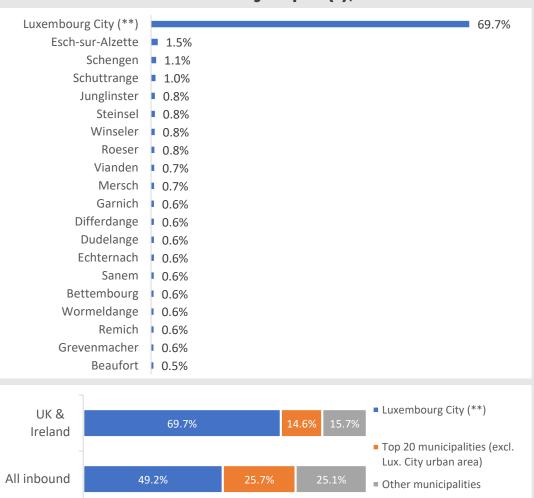
Type of places and cities visited in Luxembourg



Places visited during leisure overnight stays¹



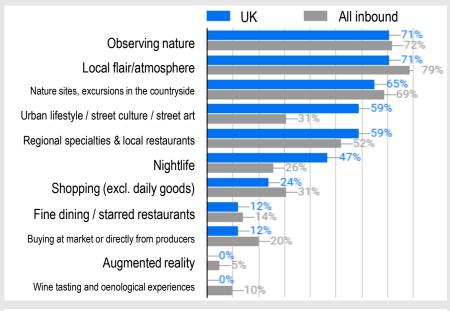
Top cities visited during British & Irish overnight and same-day trips² (*), 2022



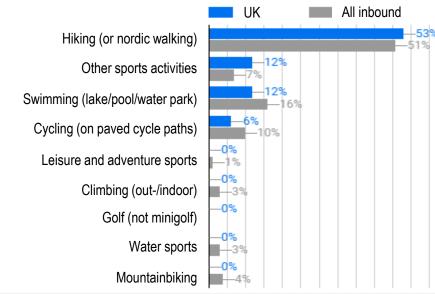
Activities undertaken in Luxembourg Inbound leisure visitors with overnight, 2020-2022



Non-sporting activities



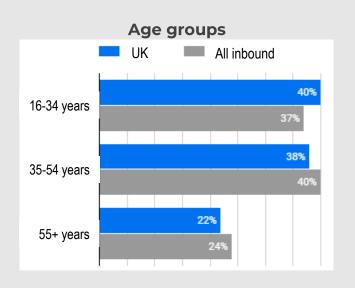
Sporting activities

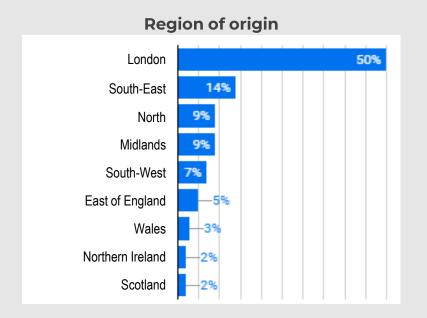


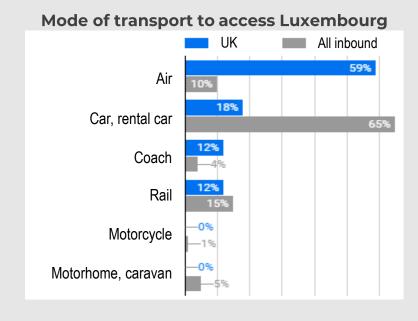
Transport, travel party, age, repeat visits and cross-border trips



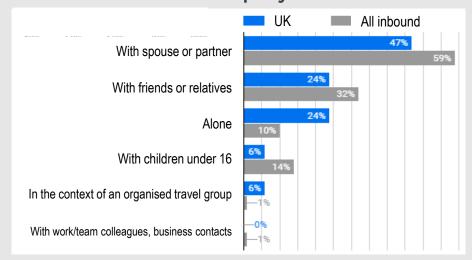
Inbound leisure visitors with overnight, 2020-2022







Travel party







Visitors spending
nights in Luxembourg
and abroad during
same trip



Source: LFT/Ilres Visitor Survey, 2020-2022.

Expenditure



Inbound trips to Luxembourg with overnight (all accommodation)

British trips to Luxembourg: average spend per pers. per day

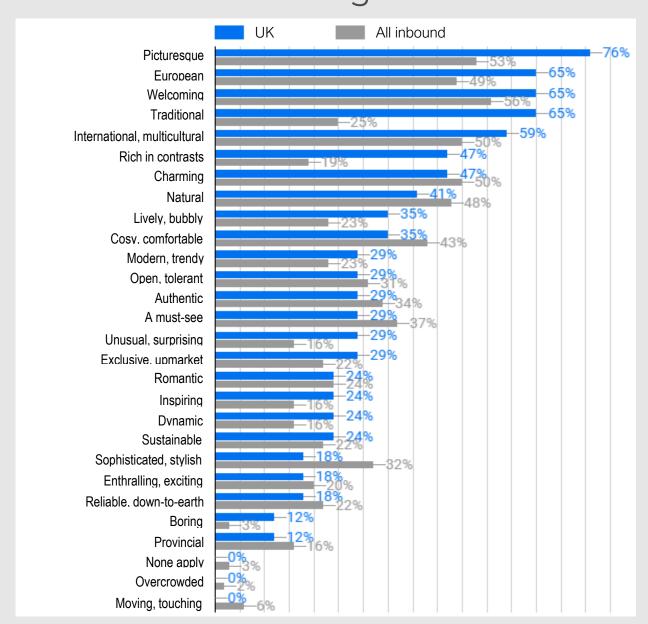


2022

| | Luxe | mbourg |
|--|-------|--------|
| oend/day/pers. on all trips | 151 € | 124€ |
| pend/day/pers. on holiday trips | 141 € | 118€ |

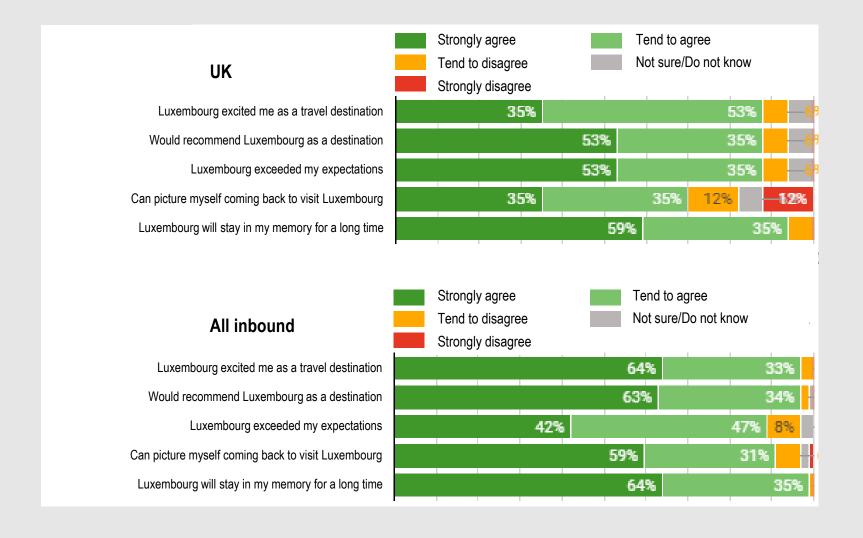
Image perception of Luxembourg Leisure overnight visitors





Visitor satisfaction and recommendation Inbound leisure visitors, 2020-2022





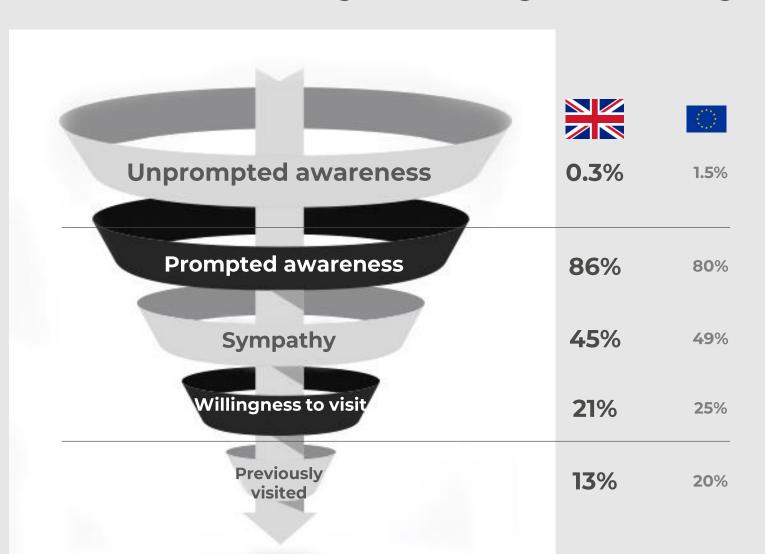


Target segments, Brand & Growth Potential

Brand Funnel 2021-2022



Assessing Luxembourg's brand strength as a destination



Total future visitor potential from the UK (*)

10.4 million

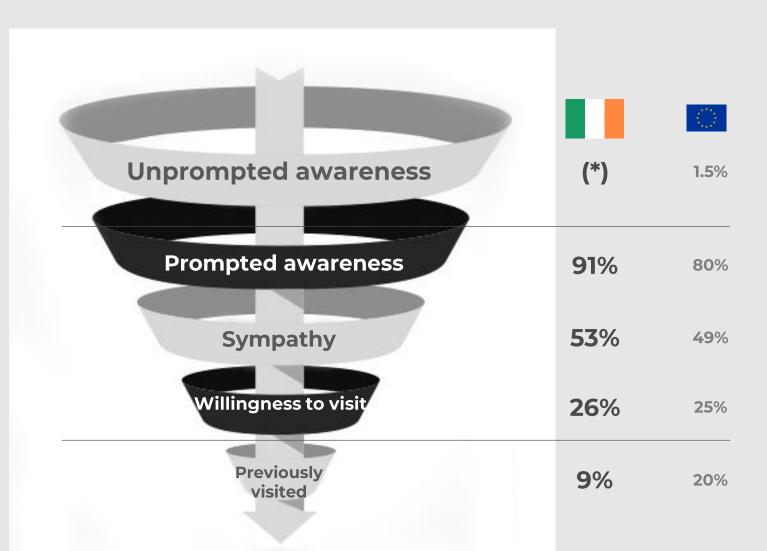
from the UK (**)

- 1. Perfection Seekers
- 2. Nature-Loving Actives
- 3. Leisure Oriented

Brand Funnel 2021-2023



Assessing Luxembourg's brand strength as a destination



Total future visitor potential from Ireland (**)

1.0 million

Highest future travel intent from Ireland (***)

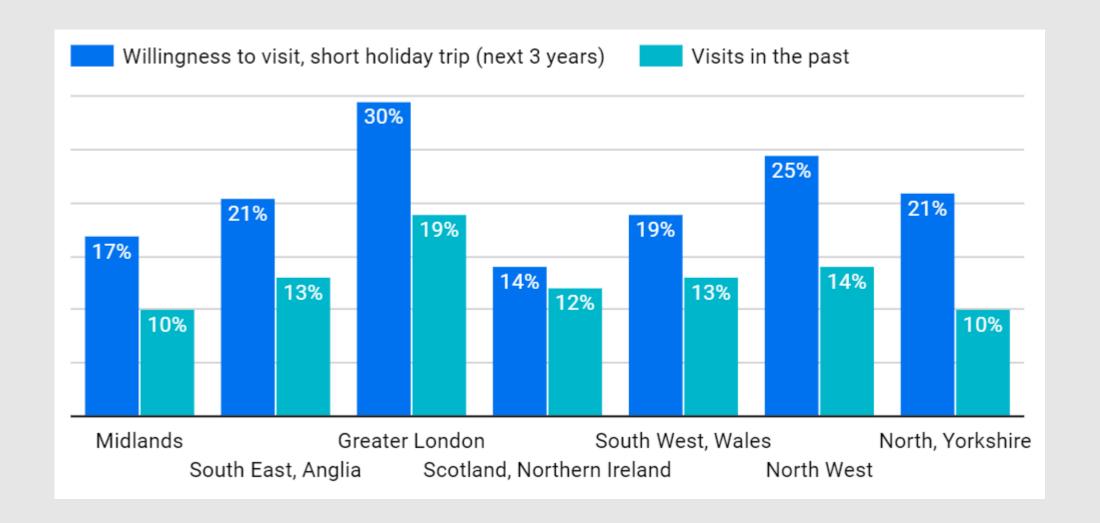
- 1. Perfection Seekers
- 2. Explorers
- 3. Nature-Loving Actives



Regional origin 2021-2022



Past visitors and future potential

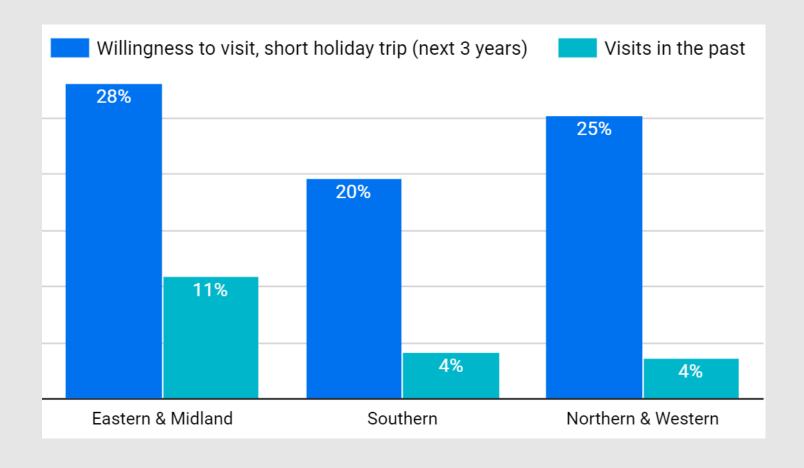




Regional origin 2021-2022







General theme interest (*)

| Theme | 1.0 | | |
|---------------------|------|------|--------------|
| | Rank | Rank | % interested |
| Resting/Relaxation | 1 | 1 | 70% |
| Nature | 3 | 2 | 66% |
| City | 4 | 3 | 65% |
| Culinary | 2 | 4 | 56% |
| Castles | 5 | 5 | 54% |
| Culture | 6 | 6 | 53% |
| History/Unesco | 7 | 7 | 45% |
| Shopping | 10 | 8 | 44% |
| Nightlife (**) | 12 | 9 | 43% |
| Countryside | 15 | 10 | 40% |
| Industrial heritage | 19 | 11 | 40% |
| Luxury | 17 | 12 | 37% |
| Family | 11 | 13 | 36% |
| Events | 14 | 14 | 34% |
| Wine | 16 | 15 | 34% |
| Sustainability | 9 | 16 | 33% |
| Hiking | 8 | 17 | 31% |
| Active-sports | 18 | 18 | 31% |
| Wellness | 13 | 19 | 28% |
| Camping | 20 | 20 | 28% |
| Cycling | 21 | 21 | 24% |
| МТВ | 22 | 22 | 18% |
| Voluntary work | 24 | 23 | 17% |
| Motorcycling | 23 | 24 | 11% |



(*) Interest in themes with regard to holiday trips with overnight (regardless of specific destinations).

Europe: average rank for source markets DE-BENL-FR-UK-CH-AT-IT-ES-PL-IE-DK-SE-PT.

(**) Nightlife (festivals & events), urban lifestyle, lively places (trendy or alternative quarters).

General theme interest (*)

| | | | \ / |
|---------------------|------|------|--------------|
| Theme | | | |
| | Rank | Rank | % interested |
| Resting/Relaxation | 1 | 1 | 67% |
| Culinary | 2 | 2 | 65% |
| City | 4 | 3 | 63% |
| Nature | 3 | 4 | 61% |
| Family | 11 | 5 | 58% |
| Sustainability | 9 | 6 | 58% |
| Luxury | 17 | 7 | 54% |
| Culture | 6 | 8 | 54% |
| History/Unesco | 7 | 9 | 53% |
| Events | 14 | 10 | 53% |
| Castles | 5 | 11 | 53% |
| Nightlife (**) | 12 | 12 | 51% |
| Shopping | 10 | 13 | 48% |
| Wine | 16 | 14 | 47% |
| Wellness | 13 | 15 | 47% |
| Countryside | 15 | 16 | 45% |
| Active-sports | 18 | 17 | 42% |
| Industrial heritage | 19 | 18 | 39% |
| Hiking | 8 | 19 | 37% |
| Camping | 20 | 20 | 36% |
| Cycling | 21 | 21 | 31% |
| МТВ | 22 | 22 | 23% |
| Motorcycling | 23 | 23 | 21% |
| | | | |

(*) Interest in themes with regard to holiday trips with overnight (regardless of specific destinations). Europe: average rank for source markets DE-BE-NL-FR-UK-CH-AT-IT-ES-PL-IE-DK-SE-PT.

(**) Nightlife (festivals & events), urban lifestyle, lively places (trendy or alternative quarters).

Luxembourg's Theme Competence (*)



| Theme | (3) | | |
|---------------------|------|------|------------|
| | Rank | Rank | % agreeing |
| Castles | 3 | 1 | 47% |
| City | 1 | 2 | 44% |
| Resting/Relaxation | 2 | 3 | 40% |
| Shopping | 5 | 4 | 34% |
| Culture | 4 | 5 | 34% |
| Nightlife (***) | 11 | 6 | 30% |
| Culinary | 6 | 7 | 28% |
| Nature | 7 | 8 | 27% |
| Hiking | 10 | 10 9 | |
| Industrial Heritage | 19 | 10 | 25% |
| Cycling | 13 | 11 | 24% |
| Countryside | 17 | 12 | 23% |
| History/Unesco | 8 | 13 | 22% |
| Camping | 15 | 14 | 21% |
| Sustainability | 12 | 15 | 21% |
| Wine | 16 | 16 | 21% |
| Wellness | 9 | 17 | 20% |
| Family | 14 | 18 | 19% |
| МТВ | 20 | 19 | 18% |
| Active-sports | 18 | 20 | 18% |

Growth potential for themes (**)

- Culinary & Wine
- History/Unesco
- Nature
- Countryside

(*) Themes for which Luxembourg is considered most suitable as a holiday destination, % of respondents agreeing.

(**) Themes for which Luxembourg's theme suitability is still relatively low, compared to the overall general theme interest.

Europe: average rank for source markets DE-BE-NL-FR-UK-CH-AT-IT-ES-PL-IE-DK-SE-PT.

(***) Nightlife (festivals & events), urban lifestyle, lively places (trendy or alternative quarters).

Luxembourg's Theme Competence (*)



| Theme | | | |
|---------------------|--------------|----------|------------|
| | Rank Rank | | % agreeing |
| City | 1 | 1 | 51% |
| Resting/Relaxation | 2 | 2 | 48% |
| Culinary | 6 | 3 | 48% |
| Culture | 4 | 4 | 45% |
| Shopping | 5 | 5 | 43% |
| History/Unesco | 8 | 6 | 42% |
| Nightlife | 11 | 7 | 40% |
| Nature | 7 | 7 8 | |
| Castles | 3 | 9 | |
| Family | 14 10 | | 37% |
| Sustainability | 12 11 | | 37% |
| Wellness | 9 | 12 | 35% |
| Wine | 16 | 13 | 33% |
| Countryside | 17 | 14 | 32% |
| Active-sports | 18 | 15 | 31% |
| Cycling | 13 | 16 | 30% |
| Industrial Heritage | 19 | 17 | 29% |
| Camping | 15 18 | | 29% |
| Hiking | 10 | 19 | 26% |
| МТВ | 20 | 20 | 23% |

Growth potential for themes (**)

- Culinary & Wine
- Nature
- Hiking
- Industrial Heritage

(*) Themes for which Luxembourg is considered most suitable as a holiday destination, % of respondents agreeing.

(**) Themes for which Luxembourg's theme suitability is still relatively low, compared to the overall general theme interest.

Europe: average rank for source markets DE-BE-NL-FR-UK-CH-AT-IT-ES-PL-IE-DK-SE-PT.

(***) Nightlife (festivals & events), urban lifestyle, lively places (trendy or alternative quarters).

Luxembourg's Brand Value Ratings (*)



| Feature | | | |
|-----------------------------|------|------|------------|
| | Rank | Rank | % agreeing |
| Attractive, appealing | 4 | 1 | 36% |
| Authentic | 1 | 2 | 31% |
| Welcoming, hospitable | 2 | 3 | 30% |
| Open-minded, tolerant | 3 | 4 | 29% |
| Surprising | 5 | 5 | 25% |
| Not crowded, insider tip | 8 | 6 | 24% |
| Service-oriented | 7 | 7 | 23% |
| Lot of variety, diversified | 6 | 8 | 22% |
| Sustainable | 10 | 9 | 21% |
| Lively, hip | 9 | 10 | 19% |

Luxembourg's Brand Value Ratings (*)



| Feature | (1) | | |
|-----------------------------|------------|------|------------|
| | Rank | Rank | % agreeing |
| Of high quality | 2 | 1 | 42% |
| Safe | 1 | 2 | 42% |
| Attractive, appealing | 5 | 3 | 41% |
| Welcoming, hospitable | 4 | 4 | 40% |
| Exclusive, luxurious | 7 | 5 | 38% |
| Authentic | 3 | 6 | 37% |
| Open-minded, tolerant | 8 | 7 | 36% |
| Lively, hip | 12 | 8 | 32% |
| Dynamic, modern | 6 | 9 | 32% |
| Lot of variety, diversified | 10 | 10 | 31% |
| Service-oriented | 11 | 11 | 29% |
| Surprising | 9 | 12 | 28% |
| Not crowded, insider tip | 13 | 13 | 27% |
| Sustainable | 14 | 14 | 25% |

^(*) Brand feature associated with destination Luxembourg, % of respondents agreeing. Europe: average rank for source markets DE-BE-NL-FR-UK-CH-AT-IT-ES-IE-DK-SE-PT.



Spontaneous associations with Luxembourg







LFT strategic market focus



Market priorisation

| Market Priority | Main Objective | Target Segment focus (in decreasing order of importance within category) |
|-----------------|----------------|--|
| | | Bold : main focus |
| 2 | Image | Image: PS, NLA. Activating: EXP . |

Theme & segment focus

| Theme | Priority | Marketing | Segments |
|---------------------|----------|-----------------------|----------------|
| City | 1 | Image | EXP, PS |
| Nature | 2 | Image | PS, (EXP) |
| Culinary | 3 | Activating | PS, EXP |
| Wine | 2 | Image | PS, EXP |
| Culture | 2 | Image & Activating | EXP, PS |
| Industrial Heritage | 4 | Image | EXP, NLA, (PS) |
| Hiking | 3 | Activating | NLA |
| Castles | 3 | Activating | EXP, (NLA) |
| Countryside | 4 | Image | EXP, PS |
| Camping | 4 | Image | EXP |

Brand Value focus

| Theme | Priority | Segments |
|-------------------------|----------|-----------|
| Lot of variety | 1 | |
| Not crowded/insider tip | 1 | PS FXP |
| Lively/hip | 2 | EXP |
| Open-minded | 2 | |



LFT strategic market focus



Market priorisation

| Market Priority | Main Objective | Target Segment focus (in decreasing order of importance within category) |
|-----------------|----------------|--|
| | | Bold : main focus |
| 4 | Image | Image: EXP . Activating: PS, NLA. |

Theme & segment focus

| Theme | Priority | Marketing | Segments |
|-------------|----------|------------|----------|
| City | 1 | Activating | PS, EXP |
| Nature | 2 | Image | EXP, NLA |
| Culinary | 1 | Image | EXP |
| Castles | 2 | Image | PS |
| Countryside | 3 | Image | EXP |
| Wellness | 3 | Activating | NLA, PS |

Brand Value focus

| Theme | Priority | Segments |
|-------------------------|----------|----------|
| Not crowded/insider tip | 1 | PS |
| Sustainable | 2 | (EXP) |
| Lot of variety | 3 | |



Your contact



Alain Krier
Head of Insights & Strategy
T. +352 42 82 82 36
alain.krier@LfT.lu



Luxembourg for Tourism GIE
6, rue Antoine de Saint-Exupéry
L-1432 Luxembourg-Kirchberg
www.visitluxembourg.com