# LFT Visitor survey Special focus on Shopping

### Importance of shopping for overnight visitors in Luxembourg





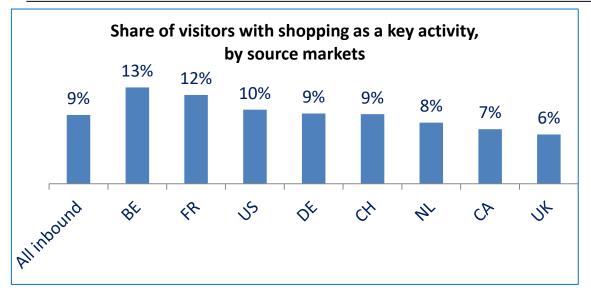
52% of leisure visitors 36% of business visitors

## agree that Luxembourg has an interesting shopping offer

(12% of leisure and 24% of business visitors disagree – this share increases with length of stay)

#### Features of Shopping fans\* staying in Luxembourg

# VISIT



Visitors from Belgium, France and the US are particularly keen on having shopping as a key activity during their stay.

Over 60% of all shopping fans originate from the 3 neighbouring countries (as opposed to 47% of all visitors).

- No significant difference by age and gender
- Tend to stay more often in hotels (81% shopping fans vs. 68% all visitors)
- Stay less often in East and South of the country
- Quality of accommodation is by far a more important motivation criteria (32% vs. 16%)
- Above average satisfaction with Luxembourg as a tourist destination (93% vs 82%)

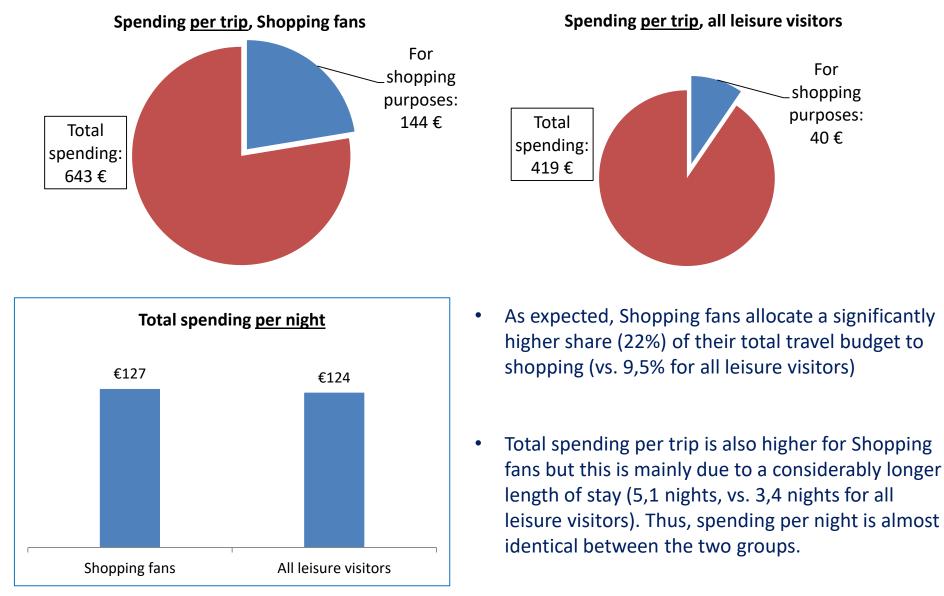
- Are judging Luxembourg more frequently to be open-minded (93% vs. 83%) and luxurious/sophisticated (82% vs. 73%)
- Are more frequently judging Luxembourg's pricequality-ratio to be good (73% vs. 61%)
- Relatively higher share among special event visitors (6% vs. 3%)
- Shopping visitors also like to go to restaurants and engage in wellness/health, nightlife

Luxembourg for Tourism GIE \* Defined as having shopping as a key activity during their stay in Luxembourg

Source : Visitor survey 2018, TNS Ilres/LFT.

### Spending per visitor, Shopping fans vs. All leisure visitors





#### Tax free shopping stats, Luxembourg

